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GENERAL STUDIES (TEST CODE : 747)

Name of Candidate	SIDHARTH·B·		
Medium Hindi/Eng.	ENGLISH·	Registration Number	9359·
Center	DISTANCE PROGRAM	Date	30/09/2016.

INDEX TABLE		
Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6	10	
7	10	
8	10	
9	20	
10	20	
11	20	
12	20	
13	20	
14	20	

Total Marks Obtained:

Remarks:

Signature of Examiner

INSTRUCTIONS

1. Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
   उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
2. There are FOURTEEN questions printed in HINDI and ENGLISH.
   इसमें चौदह प्रश्न हैं तथा हिन्दी और अंग्रेजी दोनों में छपे हैं।
3. All questions are compulsory.
   सभी प्रश्न अनिवार्य हैं।
4. The number of marks carried by a question/part is indicated against it.
   प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
5. Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other that the authorized one.
   प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
6. Word limit in questions, if specified, should be adhered to.
   प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
7. Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
   उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

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EVALUATION INDICATORS

1. Alignment Competence
2. Context Competence
3. Content Competence
4. Language Competence
5. Introduction Competence
6. Structure - Presentation Competence
7. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

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Answer the following questions is not more than 150 words each.

1. (a) A broad ethical framework as a guiding light for international relations will not only ensure harmonious relations between nations but will also lead to progress of the human race. Discuss with examples. 10

अंतर्राष्ट्रीय संबंधों के लिए प्रकाश स्तंभ के रूप में एक व्यापक नैतिक ढांचा न केवल राष्ट्रों के बीच सामंजस्य पूर्ण संबंध सुनिश्चित करेगा बल्कि मानव जाति का विकास भी सुनिश्चित करेगा। सोदाहरण चर्चा कीजिए।

International relations is said to be ~~a~~ ruled by the "law of the jungle".

The realist school of International Relations ~~stress~~ talks about subordinating ethical and moral principles to "national interest".

Yet, Thucydides, one of the earliest thinkers of the realist school said that when principles are always made to subordinate ~~policies~~ interests, it often leads to self defeating policies like how Athens was defeated at the hands of Sparta in Peloponnesian war.

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~~Ex~~ Even in today's world Thucydides advice is extremely relevant.

~~Ex~~ Regime change policies carried out by Western Countries - to pursue narrow self interest ~~&~~ on of their military industrial complex has now resulted in humanitarian tragedy of ~~not~~ refugees from Libya, Syria & other countries flooding to European shores.

~~It has not~~ Many wars, ~~Ukr~~ have not only led to humanitarian tragedy, but also a political problem with the idea of European Union - the ultimate symbol of harmony & amalgamation of wars in international relations coming under threat.

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1. (b) What does inequality mean to you? What are the different kinds of inequality? Is inequality morally wrong? 10
असमानता से आप क्या समझते हैं? असमानता के विभिन्न प्रकार क्या हैं? क्या असमानता नैतिक रूप से गलत है?

Inequality is a ~~multi~~ multifaceted & ~~multi~~ multi dimensional concept.
Some of the manifestations are as follows:

① Inequality of wealth - poverty

② Inequality ~~of~~ in political sphere leading to discrimination & violation of human rights. eg: Religious minorities in Pakistan.

③ Inequality of capabilities - ~~as~~ concept given by Amartya Sen.
Even if there is access to resources, if people do not have the capacity (education, health etc), ~~the~~ to convert resources into ~~g~~ ends, it still leaves much to be desired.

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(4) Inequality in cultural marketplace

People of belonging to certain faiths/cultures are marginalized by society even if they have formal equality

eg: Islamophobia

(5) Inequality of gender - pervasive throughout the world in different ways.

Inequality that results in formal or informal discrimination is morally wrong. It denies an individual / group ~~a~~ ~~right~~ equal ~~at~~ citizenship which ~~is~~ is recognized in global human rights doctrines.

Governments all over the world should adopt policies like multiculturalism, affirmative action, redistribution etc. to ~~be~~

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2. (a) One has a moral responsibility to disobey unjust laws. In light of this statement, examine the relevance of civil disobedience in a modern democratic society. Discuss the duties and responsibilities of a law enforcing officer in such situations. 10

अन्यायपूर्ण कानूनों की अवज्ञा करना हमारा नैतिक दायित्व है। इस कथन के प्रकाश में, आधुनिक लोकतांत्रिक समाज में सविनय अवज्ञा की प्रासंगिकता का परीक्षण कीजिए। ऐसी परिस्थितियों में एक कानून प्रवर्तन अधिकारी के कर्तव्यों तथा दायित्वों की चर्चा कीजिए।

Gandhiji said that it is a moral responsibility to disobey unjust laws when he gave a clarion call for civil disobedience.

~~But~~ This tradition goes back to John Locke, who gave people a "right to revolt" against a commonwealth that did not protect their rights.

In modern democratic societies, there are constitutional checks and balances to ensure that unjust laws can be checked.

eg: ~~SC~~ Section 66A was ~~abolish~~ ~~repeal~~ declared invalid by the Supreme Court in Shreya Singhal

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vs. Union of India.

~~So~~ ~~in~~ Unlike in a colonial ~~a~~ setup civil disobedience does not generally find a place in modern democracies.

Dr. Ambedkar specifically warned against ~~as~~ such tendencies ~~in~~ in constituent Assembly.

For an officer in charge of enforcing the law, he/she must go by the statute and constitution. ~~and~~ ~~so~~ and ~~obed~~ illegality must not be left ~~and~~ unchecked. It ~~sets~~ sets wrong precedent.

Yet, ~~at~~ the tendency to overreact & commit executive overreads must be avoided.

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2. (b) Ensuring accountability in the administration just adds another layer in the bureaucratic process. Examine. Differentiate between accountability and responsibility. Suggest some measures through which administrative accountability can be made more effective in India. 10

प्रशासन में जवाबदेही (Accountability) सुनिश्चित करना नौकरशाही प्रक्रिया में एक और स्तर जोड़ देता है। परीक्षण कीजिए। जवाबदेही और उत्तरदायित्व (Responsibility) के बीच अंतर स्पष्ट कीजिए। कुछ ऐसे उपाय बताइए जिससे भारत में प्रशासनिक जवाबदेही को और अधिक प्रभावी बनाया जा सके।

Any scheme for accountability that is put in place must be a carefully designed. Some ~~such~~ of the such plans can simply add a layer of bureaucracy and prove counter productive. In the 4th Report of 2nd ARC Commission ~~they site~~ a there is an example of a such a scenario, where to clear financial transactions above a certain threshold, an additional committee was created. This led to a undervaluing of assets & to bypass bureaucracy of defeated the purpose.

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Whereas, we also have examples of e-governance reforms such as Railway ticketing, Bhoomi project in Karnataka, etc where to transparency & innovative process engineering has lead to increase in accountability.

Accountability - refers to external answerability. An officer is answerable to his/her higher officials for example.

Responsibility - is an internal answerability. It is the duty that someone has to perform. A policeman is responsible for preventing crime.

Methods to increase accountability:

1. Improving transparency
2. Process-reengineering to reduce red tape
3. Social audits & citizen's charters
4. Reducing discretionary powers.

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3. (a) "Morality is based neither on the principle of utility, nor on a law of nature, but on human reason. But human reason can be fallible." Comment., What does morality mean to you? 10

"नैतिकता न तो उपयोगिता (utility) के सिद्धांत पर आधारित है और न ही प्रकृति के नियम पर, बल्कि यह मानवीय विवेक पर आधारित है। किंतु मानवीय विवेक दोषपूर्ण हो सकते हैं।" टिप्पणी कीजिए। आपके लिए नैतिकता का क्या अर्थ है?

The ultimate source of morality is human reason. It is after all, using our reasoning faculty that we decide what is ~~good~~ right or wrong.

But human reason is sui generis. ~~So~~ for every individual. ~~for some, ...~~ The ultimate moral worth of an action can vary ~~for~~ based on what is more palatable to a person's reason.

~~A person's reason may a~~ Some criteria that people generally accept as morally

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so worth are as follows

1) ~~Uta~~ Maximization of utility - Jeremy Bentham, J.S Mill.

2) ~~H~~ Inherent virtue of any actions as Aristotle, Michael J Sandel propounded.

3) Justice, as fairness - ~~Jond~~ John Rawls

4) Deontological or duty based actions as given by Immanuel Kant

Human ~~ass~~ reason is very much fallible. Especially so when:

① Emotions & prejudices drown out rational thinking

② ~~Do~~ When values conflict each other - cognitive dissonance.

③ Ideological indoctrination - Jihadism, Maoism etc.

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3. (b) For effective public service delivery, the need today is to move from traditional accountability mechanisms to social accountability through greater civic engagement. Discuss with examples. 10

प्रभावी सार्वजनिक सेवा वितरण हेतु, जवाबदेहिता (Accountability) की पारंपरिक प्रणाली के स्थान पर अधिकाधिक नागरिक भागीदारी के माध्यम से सामाजिक जवाबदेही प्रणाली की ओर अग्रसर होना वर्तमान समय की आवश्यकता है। उदाहरण सहित चर्चा कीजिए।

Traditionally, accountability is seen as being answerable to one's superiors. This is known as upward accountability.

~~But~~ This has limitations because, ultimately, it is the people who ~~are~~ are the beneficiaries from public service and hence they are the ones who can actually convey what is working well and what ~~too~~ is not working well.

Hence the concept of downward accountability being accountable ~~directly~~ directly to the people.

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Jan Sunwai's in Rajasthan & by NGO ~~Boor~~ Parivartan has enabled bringing out corruption in local administration & making elected representatives directly accountable.

People's participation in administration ~~(par~~ & governmental functions ~~can~~ has the potential to ensure that the civil servants remain committed to public ~~as~~ cause.

This can be done through RTI, citizen's charters, Social Audits, taking feedback from people regarding quality of service & perceived corruption, Integrity Pacts & with citizen's group monitoring public procurement etc.

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4. (a) What do you mean by social justice? Explain with examples, why it is imperative for a society to promote social justice. 10

सामाजिक न्याय से आप क्या समझते हैं? उदाहरण सहित व्याख्या कीजिए कि सामाजिक न्याय को प्रोत्साहित करना किसी समाज के लिए क्यों अनिवार्य है?

Social ~~jus~~ justice refers to giving every individual in society what is due to them because of their inherent moral worth & by ~~equal~~ ~~on~~ ~~on~~ virtue of their equal citizenship in society.

This ~~would~~ could involve the following:

① ~~Incom~~ Redistribution of wealth & resources to make society more equitable.

Article 39 (b) of Directive Principles talks about ~~g~~ using economic resources for benefit of all.

② Social justice schemes such as MGNREGS, Antyodaya Anna Yojana, National Social Action Plan ~~et~~ etc.

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(2) Special protection for weaker sections of society like SC/ST, Handicapped, Minority communities.

This could be done through affirmative action programmes.

(4) Schemes aimed at empowerment of people - Right to Education, Right to Information, Skill India.

It is necessary to carry out social justice because: international commitments

(1) It is consistent with International Convention for Social & Economic Rights

(2) Social injustice can lead to alienation - like Maoists movement

(3) Affects the quality of democracy in the long run.

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4. (b) Investigative reporting by media can be a significant source of information on corruption. What are ethical issues involved in investigative journalism? What safeguards can be introduced to prevent its misuse? 10

मीडिया द्वारा खोजी (इनवेस्टिगेटिव) रिपोर्टिंग भ्रष्टाचार संबंधी सूचना का महत्वपूर्ण स्रोत हो सकती है। खोजी पत्रकारिता से जुड़े नैतिक मुद्दे क्या हैं? इसके दुरुपयोग को रोकने के लिए कौन से सुरक्षा उपाय आरंभ किए जा सकते हैं?

The media is known as the 4th Estate because of the historically significant role it has played in protecting the rights of the people & exposing injustice in society.

It is pertinent to note that most of our early political leaders like Gandhiji, Pandit Nehru, Lala Lajpat Rai etc. were all media-persons of their time & writing incessantly it raise awareness of masses against colonial government.

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Recently media has played role in exposing several scams like Bofors, 2G, CWG etc.

Ethical issues involved are the following:

① Checking veracity of information - tendency to be the "first to break the story" prevents vetting to-ro of information

② ~~Ab~~ Media running campaigns on behalf of political or business interest (& ownership).

③ Media trials and watchdogging

Safeguards against these

① Media should evolve a code of ethics & must be followed through self regulation

② Body like Press Council of India needed to ~~regate~~ check ~~to~~ usual media.

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5. (a) While transplantation of organs represents one of the most spectacular achievements of modern medical science, it has raised many ethical issues as well. Discuss. Also, examine the issues related to organ transplantation in India. 10

यद्यपि अंग प्रत्यारोपण आधुनिक चिकित्सा विज्ञान की सर्वाधिक प्रभावशाली उपलब्धियों में से एक का प्रतिनिधित्व करती है, तथापि इसने कई नैतिक मुद्दे भी खड़े किए हैं। चर्चा कीजिए। साथ ही, भारत में अंग प्रत्यारोपण से जुड़े मुद्दों का भी परीक्षण कीजिए।

Ethical ~~section~~ issues regarding organs/tissue transplantation must be seen in the light of the advances made in DNA & tissue engineering.

Some of these issues are as follows:

① Genetic editing to create super babies or super human like characteristics

② Religious argument would be that humans are intervening in the work of God.

③ Organ transplants ignores the right of the family members of

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person whose organs are being transplanted

(4) Can lead to creation of markets for organ trade - lead to selling of organs (legally & illegally).

Issues specific to India

(1) India is home to several million poor people. They may be forced to enter into organ trade out of financial compulsions

(2) Presence of ~~200~~ ~~200~~ organ trade & smuggling rackets.

(3) Poor people are trafficked & coerced into organ trade because of fraud & lack of awareness.

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5. (b) There can be honesty without integrity, but no integrity without honesty. Do you agree? Justify your stand with examples. 10

सत्यनिष्ठा के बिना ईमानदारी संभव है, किंतु ईमानदारी के बिना सत्यनिष्ठा संभव नहीं है। क्या आप इससे सहमत हैं? उदाहरण सहित अपने मत का औचित्य सिद्ध कीजिए।

Honesty refers to ~~the~~ being truthful in thoughts, words and actions.

Integrity on the other hand refers to a broader idea. It is the steadfast adherence to moral / ethical principles (such as honesty). It also means avoiding conflicts / interest / insulating oneself from ~~ex~~ extraneous influences.

It ~~is true~~ automatically follows that without honesty, ~~a~~ integrity is will not be possible.

eg: It was because / dishonest ministers / civil ~~s~~ servants that ~~so~~ scams like Adarsh

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Society, Augusta Westland etc. happened. ~~This~~ ~~Those~~ ~~a~~ ~~w~~ Public perception of the ~~lack~~ ~~w~~ integrity ~~in awarding~~ of functionaries awarding housing & defence contracts is very low. as a result of this.

A truly honest person will also have integrity. Otherwise it will lead to value conflict & ~~to~~ cognitive dissonance

But if a person is honest only ~~accord~~ when it is convenient to him/her, that person may not have integrity.

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6. "It is not always the same thing to be a good person and a good citizen." Explain the meaning of this statement and analyse its implications for a democratic society. 10

"अच्छा व्यक्ति होना और अच्छा नागरिक होना हमेशा समान बात नहीं होती है।" इस कथन के अर्थ की व्याख्या कीजिए और लोकतांत्रिक समाज के लिए इसके निहितार्थों का विश्लेषण कीजिए।

This sentence seems to suggest that there could be a conflict ~~that~~ of values that an individual upholds at a personal level & the values of democratic citizenship.

During the Vietnam War, several people faced such a conflict of values when they did not want to fight an unjust war against a far away nation. Yet their democratic citizenship obligated them to join the war during conscription.

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Mohammed Ali & Bill Clinton famously refused to be conscripted.

In normal course, there should not be any conflict of personal & citizenship values in democratic societies. After all, the values of citizenship will be in line with constitutional values which represents a general consensus among people.

Yet there will be circumstances where elected representatives may call upon people to carry out tasks that can lead to conflict in values. In such scenarios, people must clearly analyze the pros & cons & take decisions within constitutional limits.

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7. Value of compassion towards the weak extends the limits of operations of a public servant by introducing flexibility but dilutes the principle of objectivity. Discuss. If a conflict arises between the value of compassion and principle of objectivity, how will you deal with it as a public servant? 10

कमजोर के प्रति करुणा की भावना रखने की महत्ता किसी लोकसेवक के कार्यक्षेत्र की सीमाओं में लोचशीलता लाकर उसे विस्तारित करती है, किंतु वस्तुनिष्ठता के सिद्धांत को निर्बल करती है। चर्चा कीजिए। यदि करुणा की महत्ता और वस्तुनिष्ठता के सिद्धांत के बीच संघर्ष पैदा होता है, तो एक लोक सेवक के रूप में आप इस परिस्थिति से किस प्रकार निपटेंगे?

Compassion towards the weak must not be based on purely emotional ~~sen~~ or sentimental reasons. It must be informed or tempered by objectivity.

The guiding principle must be in finding Aristotle's golden mean among the two values.

~~An~~ To give an example, if a police officer fails to nab a person responsible for ~~the~~ a robbery, after it came to light that the culprit

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had done it to ~~some~~ buy medicines for his ailing wife, This would be an example of ~~too~~ sentimentalism getting the better of objectivity.

What a responsible cop must do. is to allow the law to take its course, but at the same time extend ~~the~~ all help possible to the culprit's wife through governmental or societal (NGOs etc) ~~non~~ means.

This could be an eye opener for the culprit and allow him to reform himself at the same time restore his faith in society

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8. Which administrator had a lasting impact on your decision to join the civil services and why? Should administrators have increased media presence so that the common man can know more about their efforts and achievements? Justify your stand. 10

किस प्रशासक ने लोक सेवाओं में सम्मिलित होने के आपके निर्णय पर अमिट छाप छोड़ी और क्यों? क्या प्रशासक को मीडिया की उपस्थिति को बढ़ाना चाहिए जिससे सामान्य जनता उनके प्रयासों और उपलब्धियों के बारे में अधिक जानकारी प्राप्त कर सके? अपने मत का औचित्य सिद्ध कीजिए।

My decision to join civil services has been inspired by several administrators.

First name that comes to mind is the legendary VP Menon, the integrator of the states.

He rose from very humble background to the top of a colonial civil service. His encyclopaedic knowledge helped him rise to position of constitutional advisor to 3 Viceroys.

His skills of persuasion, ability to find the middle

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ground through emotional intelligence ~~was~~ ~~at~~ ~~a~~ were critical in reconciling several forces during partition & integration of states.

I am also inspired by honesty & civil servants like Satyendra Pahey, Durga Shakti Nagpal ~~th~~ etc.

Administrators must be rewarded for their good work & given social recognition for the same. Kautilya acknowledged the importance of positive motivation in Arthashastra.

At the same time, there is a tendency of media to create "personality cults", "strongman/woman ~~cong~~ image" that leads to a kind of deification of civil servants. This must also be avoided at all costs.

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9. You are a Secretary in a government department. Your Minister has proposed an unemployment grant, which is expected to cost the public exchequer heavily. Having already taken the decision, he asks you to come up with research to support the scheme. Despite your best efforts, you fail to find socio-economic benefit in it. You approach the Minister with relevant facts and studies and ask him to reconsider his decision. Instead, he asks you to suppress the negative impacts and actively promote the scheme through mass media as the percieved social impacts are more important than economic impacts.

Elections are due in a short time and the political party currently in power is expected to win. You are also due for promotion at the same time. You are expected to fully cooperate in the situation and make the scheme a success, however flawed its foundations may be.

(a) List the different stakeholders in the above situation and mention their prospective interests.

(b) Discuss the ethical dilemma which you face in this situation.

(c) Some of the alternatives for you to handle the situation could be:

- Do as asked by the Minister..
- Insist on publication of results and let the public decide whether it wants the scheme.
- Call a press conference and brief the media about the results and the callous attitude of the Minister.

Suggest any other possible option(s). Evaluate all of them and suggest the best course of action, giving reasons for it. 20

आप एक सरकारी विभाग में सचिव हैं। आपके मंत्री ने बेरोजगारी भत्ता का प्रस्ताव स्वीकृत किया है, जिससे सरकारी खजाने पर अत्याधिक बोझ पड़ने की संभावना है। चूँकि उन्होंने पहले से ही इस पर निर्णय ले लिया है, अतः वे इस योजना के समर्थन में आपसे शोध करके आने को कहते हैं। आपके द्वारा सर्वोत्तम प्रयास किए जाने के बावजूद भी, आपको इसमें कोई सामाजिक-आर्थिक लाभ दिखाई नहीं पड़ रहा है। आप संबंधित तथ्यों और अध्ययनों के साथ मंत्री के पास जाते हैं और उनसे अपने निर्णय पर पुनर्विचार करने का आग्रह करते हैं। चूँकि इस योजना के कथित सामाजिक प्रभाव, आर्थिक प्रभाव की अपेक्षा अधिक महत्त्वपूर्ण हैं, अतः अपने निर्णय पर पुनर्विचार करने की अपेक्षा वे आपसे इसके नकारात्मक प्रभाव को छिपाने और इस योजना को जनसंचार माध्यम की सहायता से सक्रिय रूप से प्रचारित करने को कहते हैं।

कुछ ही समय बाद चुनाव होने वाले हैं और वर्तमान सत्तारूढ़ दल के जीतने की संभावना है। इसी समय आपकी प्रोन्नति भी होनी है। आपसे इस स्थिति में पूर्ण रूप से सहयोग करने तथा इस योजना को सफल बनाने की अपेक्षा है, भले ही इसके आधार त्रुटिपूर्ण हों।

(a) उपर्युक्त परिस्थिति में विभिन्न हितधारकों की सूची प्रदान कीजिए और उनके संभावित हितों का उल्लेख कीजिए।

(b) इस परिस्थिति में आपके समक्ष उत्पन्न नैतिक दुविधा की चर्चा कीजिए।

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(c) इस परिस्थिति से निपटने के लिए आपके पास कुछ विकल्प हो सकते हैं:

- जैसा मंत्री ने कहा है वैसा कीजिए...।
- परिणामों को प्रकाशित करने का आग्रह कीजिए और जनता को निर्णय करने दीजिए कि क्या वह इस योजना को चाहती है या नहीं?
- एक प्रेस कॉन्फ्रेंस कीजिए और इस योजना के परिणामों तथा मंत्री के संवेदनहीन रवैये के बारे में मीडिया को संक्षिप्त वृतांत दीजिए।

कोई अन्य संभव विकल्प सुझाइए। उन सभी का मूल्यांकन कीजिए और अपने कारण बताते हुए उनमें से सबसे अच्छे विकल्प को सुझाव दीजिए।

(a) Stakeholders

Minister concerned

Interest: large income transfer scheme right before election would be a vote-winner.

Political party of minister

Interest: win the election & would find the scheme politically attractive

General public

Interests: Maximization of welfare to all. This scheme is likely to benefit only some sections

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and the the evidence based research conducted is against this policy.

Myself

As Interests : Ensure that ~~through~~ :

① Ministers are given the right advice in pursuance manner to choose right policies.

② ~~Help in and~~ Implement policies to maximize welfare to the people.

Let us examine the options in front of me.

① Do as the minister says

PROs

① I have given the necessary

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advice, now it is upto the Ministers to choose the policy. It is his constitutional mandate. to decide policy & mine is to implement them.

(2) I have comfort in the fact that I tried giving right advice as possible.

CONS

(1) Will result in wasteful expenditure

(2) Suppression of facts that are against policy.

(3) Fears against "evidence-based policymaking" which is ~~in~~ increasingly being used all over the world.

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(4) Cognitive dissonance - 2 might not feel motivated to implement scheme properly.

(D) INSIST ON PUBLICATION OF RESULTS

PROs

(a) This would be a responsible advice given the evidence

(b) This will promote transparency in government & enhance P. confidence in eye of public

(c) Minister can also enhance his democratic credentials

CONS

(a) Ministry is not likely to accept this advice.

(b) ~~Unil~~ Unilaterally publishing.

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If minister does not accept this. Then I will ask him to give it to me in writing about suppression of facts & implement the policy, as he is the ultimate decision maker.

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results would lead to direct confrontation with minister & encroachment into his prerogative.

3) CALL PRESS CONFERENCE ....

PROS.

(a) Minister can be put on the spot for his unethical action..

(b) Public will stand to gain

CONS

(a) Invite trouble with minister & also with political party likely to win next election. This may affect my ~~ca~~ career adversely.

4) What I will do is to suggest an alternative policy that can benefit the public & also enhance the minister's image.

~~If minister does not~~ as

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10. The International Money Bank has granted loan to the government to construct ten dams. The dams would provide water for irrigation of crops, control floods in some parts of your district, and supply drinking water to numerous towns and cities. Seven of these dams are to be constructed in areas of high ecological value occupied by native groups who are challenging the government. The native groups, who oppose the construction of the dams, represent a minority compared to the multiple towns and cities which would benefit from the dams.

Nevertheless, it should be taken under consideration that the natives consider the forests as their own. Also, their distinctive life style and culture is intimately related to the existence of these natural areas. It has been noted that the forests also have a very high ecological value. If this project is completed, their land would submerge and the natives would have to be relocated. The International Money Bank is aware of this yet it has granted the loan.

You are the District Magistrate of this district. Every day protests and demonstrations are happening in your office. The government has given you the responsibility to manage the situation.

What are the various options available to you. Evaluate all of them and suggest the best course of action, giving reasons for it. 20

अंतर्राष्ट्रीय मुद्रा बैंक ने दस बांधों का निर्माण करने के लिए सरकार को ऋण की स्वीकृति प्रदान की है। ये बांध फसलों की सिंचाई, आपके जिले के कुछ भागों में बाढ़ को नियंत्रित करने तथा अनेक कस्बों और शहरों में पेयजल आपूर्ति के लिए जल प्रदान करेंगे। इनमें से सात बांध, स्थानीय आदिवासी समूहों, जोकिसरकार के इस निर्णय का विरोध कर रहे हैं, के नियंत्रण वाले ऐसे क्षेत्रों में निर्मित किये जाने हैं जो उच्च पारिस्थितिक महत्व के हैं। बांधों के निर्माण का विरोध कर रहे आदिवासी समूह, बांधों से लाभांवित होने वाले अनेक कस्बों और शहरों के जनसंख्या की तुलना में अल्पसंख्यक जनसंख्या का प्रतिनिधित्व करते हैं।

फिर भी, यह अवश्य ध्यान रखा जाना चाहिए आदिवासी वनों को अपना समझते हैं। इसके अतिरिक्त, उनकी विशिष्ट जीवन शैली और संस्कृति इन प्राकृतिक क्षेत्रों के अस्तित्व से घनिष्टता से जुड़ी हुई है। पुनः ध्यान देने योग्य बात यह भी है कि वनों की अत्यधिक उच्च पारिस्थितिक महत्ता भी है। यदि यह परियोजना पूरी हो जाती है तो उनकी भूमि जलमग्न हो जाएगी और आदिवासियों को अन्यत्र स्थानांतरित करना पड़ेगा। अंतर्राष्ट्रीय मुद्रा बैंक इस तथ्य से अवगत है किन्तु फिर भी इसने ऋण स्वीकृत कर दिया है।

आप इस जिले के जिलाधिकारी हैं। आपके कार्यालय में प्रतिदिन विरोध और प्रदर्शन हो रहे हैं। सरकार ने आपको स्थिति को नियंत्रित करने की जिम्मेदारी दी है।

आपके पास उपलब्ध विभिन्न विकल्प क्या हैं? उन सभी का मूल्यांकन कीजिए और चयन करने का कारण स्पष्ट करते हुए सर्वोत्तम विकल्प सुझाइए।

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Question involves the following stakeholders:

① Native people - who have their whole way of life to ~~loose~~ lose.

② People of towns - who stand to gain immensely from project -

③ International Monetary Bank - who have already ~~disbursed~~ granted loans & expects progress

④ Myself - as district administrator

Must find a balance between

1) Indigenous people's rights
2) Utilitarian principles.
3) Biological value of forests.
5) Not upsetting a major international creditor -

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~~Possiat~~ Possible courses of action are as follows:

① Go ahead with the project & promise to carry out rehabilitation of the ~~tribe~~ tribals & give adequate compensation.

PROS

① ~~Ma~~ Maximum benefit for greatest number

② Prevents an embarassing situation for asking for cancellation of grants.

③ Economic development for the country.

CONS

① Ignores rights of indegenous minorities. Right to prior informed consent is ~~not~~ now

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well accepted in both ~~[illegible]~~ national and international law

(2) Going against the Supreme Court mandate in Vedanta's case

(3) Sacrificing sustainable ~~[illegible]~~ & ~~[illegible]~~ ecologically sound development

- OPTION-2 - "preferred option"

- ~~[illegible]~~ (1) Carry out a proper Environmental Impact Assessment (EIA)

(2) ~~[illegible]~~ ~~[illegible]~~ ~~[illegible]~~ wide ranging discussions with members of tribal groups ~~[illegible]~~ regarding their concerns.

(3) If EIA ~~[illegible]~~ allows for ~~[illegible]~~ mitigation measures that can limit the damage,

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try to convince the tribals of long term benefits. But go ahead with project only with consent.

(4) If EIA is against the long term sustainability, then do not go ahead with project.

(5) ~~Inform~~ Inform the IMB about the decision and convince them that it is in their best interest not to be associated with a project that may entail violation of rights of ecological damage.

(6) Prepare an alternative plan and present it to IMB.

CONS: (1) This could have a political fallout (2) IMB may not extend grant to alternative plan

(3) ~~Alt~~ Alienation of tribal people.

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11. You recently joined the civil administration as a young District Commissioner. As a part of fulfilling their electoral promise, the new government in the state announced total prohibition on production, sale and purchase of liquor. This has not only led to smuggling of liquor from neighbouring states but also production of illicit liquor in the state, known as hooch. Women of the area decide to go on a protest against the recent hooch tragedy wherein several people lost their lives owing to consumption of illicit liquor. The political authorities scapegoat you for mismanagement.

(a) What are the issues involved in this case?

(b) What are the various options available to you. Evaluate all of them and suggest the best course of action, giving reasons for it. 20

आप हाल ही में एक युवा जिला आयुक्त के रूप में नागरिक प्रशासन में सम्मिलित हुए हैं। अपने चुनावी वादे को पूरा करने के संदर्भ में, राज्य में नई सरकार ने शराब के उत्पादन और खरीद-बिक्री पूर्ण प्रतिबंध की घोषणा की है। इसके परिणाम स्वरूप न केवल पड़ोसी राज्य से शराब की तस्करी बल्कि राज्य में 'हूच' नाम से प्रसिद्ध अवैध शराब का उत्पादन भी आरंभ हो गया है। आपके जिले की महिलाओं ने हाल ही की एक हूच त्रासदी के विरुद्ध विरोध-प्रदर्शन करने का निश्चय किया है,जिसमें कई लोगों ने अवैध शराब के सेवन के कारण अपनी जाने गवाई थी। राजनीतिक प्राधिकारियों ने उक्त कुप्रबंधन के लिए आपको बलि का बकरा बनाया है।

(a) इस मामले में सम्मिलित मुद्दे क्या हैं?

(b) आपके पास उपलब्ध विभिन्न विकल्प क्या हैं? उन सभी का मूल्यांकन कीजिए और चयन करने का कारण स्पष्ट करते हुए सर्वोत्तम विकल्प सुझाइए।

The ~~so~~ salient issues involved in the case as are as follows:

① Prohibition of liquor & hooch tragedy - this is a common feature in India, where ~~poth~~ prohibition has generally been unsuccessful.

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(2) Lack of administrative ~~preparedness~~ preparedness to prevent the tragedy

(3) Politicians have placed all the responsibility on me as the bureaucrat.

Here are the options available to me:

Option 1: Blame the politicians for hurriedly implementing the policy without realizing the possible implications of ~~and~~ readiness of the system.

But such a course of action would be extremely irresponsible. The life of every ~~cit~~ citizen under

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my jurisdiction is also my responsibility.

So Such a behaviour from my end would show up as absolute dysfunction in government machinery & result in loss of legitimacy of the government.

I can also get into trouble with political class for this confrontational attitude.

(P) Option -2

I must adopt a 2 fold strategy -

1) To address immediate fallout

2) Long term solution.

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1) Immediate fallout

(a) Try and reach out to the family members, console them in this sad hours

(b) Talk to the protestors directly and through intermediaries to calm the tension.

(c) Ensure the compensations & relief announced by government reaches the families on time.

(d) Alert the police chief and use intelligence network to crack down on illegal hooch in the district

(e) Reach out to administration of neighbouring districts in neighbouring

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states to prevent flow of illicit liquor from their side.

LONG TERM MEASURES

① Advice political class about the ineffectiveness of prohibition through national & global case studies

② Information & education campaigns to create awareness among people about deadliness of hooch.

③ Use govt to carry out de-addiction campaigns, set up rehabilitation centres, using help from local body officials & citizen groups to implement such campaigns effectively

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12. You are a doctoral student at a large university in the final months of your research on a potentially revolutionary technology. Meanwhile, you have also applied for post-doctoral research cum teaching positions at various universities. To your pleasant surprise, you get an interview call from your undergraduate alma mater, a prestigious research institution in a city where you would love to live.

In the interview, the department chair asks for detailed information about your research.

Your group is working on a patent application and its members have agreed not to provide details until a paper currently being prepared is submitted for publication. You explain the situation and tell them that you would be glad to send them an early preprint when it is available.

But the Chair pushes harder for this information, remarking that the Department seeks team players, willing to share information with department colleagues. She also appeals to your undergraduate connection with the institution.

(a) Enumerate the ethical issues involved in the case in light of your current responsibilities vis-a-vis future expectations.

(b) Discuss the possible motivations of the department chair in pressing you for detailed information.

(c) What stand will you take in such a situation? Give reasonable justification for your arguments. 20

आप एक प्रख्यात विश्वविद्यालय में किसी संभाव्य क्रांतिकारी प्रौद्योगिकी पर शोध कर रहे हैं और शोध पूरा होने में कुछ ही महीने शेष बचे हैं। इसी बीच, आपने विभिन्न विश्वविद्यालयों में शोध सह-अध्यापन पदों के लिए भी आवेदन किया है। आपको एक सुखद व आश्चर्यजनक समाचार प्राप्त होता है कि आपको स्नातक स्तर की उस संस्था से साक्षात्कार के लिए बुलावा प्राप्त हुआ है, जहाँ से आपने शिक्षा प्राप्त की है जो एक ऐसे नगर में स्थापित प्रतिष्ठित संस्थान है जहां रहना आप पसंद करेंगे।

साक्षात्कार में विभागीय अधिकारी आपके शोध के संबंध में विस्तृत सूचना मांगती हैं।

आपका समूह एक पेटेंट आवेदन पर कार्य कर रहा है और इसके सदस्य इस हेतु सहमत हुए हैं कि जब तक वर्तमान में तैयार किया जा रहा शोध पत्र प्रकाशन के लिए जमा न कर दिया जाए, तब तक कोई विवरण किसी अन्य को प्रदान नहीं किया जाए। आप परिस्थिति समझाते हैं और उन्हें कहते हैं कि जब शोध पत्र उपलब्ध हो जाएगा तो आपको उनके लिए उक्त शोध पत्र का नमूना भेजने में प्रसन्नता होगी।

किंतु विभागीय अधिकारी इस सूचना के लिए अत्यधिक दबाव देती हैं। वह यह स्पष्ट करती हैं कि विभाग ऐसे लोगों की नियुक्ति चाहता है जो टीम के रूप में साथ मिलकर काम कर सकें और विभागीय सहयोगियों के साथ सूचना साझा कर सकें। वह संस्था के साथ आपके स्नातक स्तरीय संपर्कों का भी वास्ता देती है।

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(a) अपनी वर्तमान जिम्मेदारियों और भविष्य की अपेक्षाओं को सामने रखते हुए इस प्रकरण में शामिल विभिन्न नैतिक मुद्दों की पहचान कीजिए।

(b) आपसे विस्तृत जानकारी हेतु दबाव डालने के संबंध में विभागीय अधिकारी के संभावित उत्प्रेरणाओं पर चर्चा कीजिए।

(c) ऐसी स्थिति में आप क्या निर्णय लेंगे? अपने तर्क को औचित्यपूर्ण सिद्ध कीजिए।

PTO

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(a) Ethical ~~ds~~ issues ~~faced~~ & will face in this case are as follows:

(1) Betrayal trust that is reposed on me by my team versus telling the details to do well in interview.

(2) Loyalty to alma mater of undergraduate versus loyalty towards the team that has helped me to perform a revolutionary project.

(3) My values of honesty, integrity, confidentiality, trustworthiness are being put to severe test.

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(b) Possible motivations of the chair may be:

(1) To know more about the project to implement a similar idea in her institution

(2) To see whether I will buckle under her pressure & reveal ~~the~~ details ~~which~~ which are supposed to be confidential. She may be testing the ~~to~~ fulness of my character.

(c) My stand on this ~~a~~ would be: to ~~convin~~ convince the chair that I will not

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be able to reveal any further information because it would be a serious breach of trust ~~any~~ from my end.

I will have to ~~ask~~ request her to ~~so~~ end my interview if she is ~~intrusive~~ intransigent, ~~so~~ but do ~~so~~ so in a humble & polite manner.

I am confident that with my ~~so~~ aptitudes & academic record I would be able to make it to other prestigious institutions without compromising on basic values.

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13. You have recently been appointed as the District Collector of an impoverished district, which has been witnessing drought for the last couple of years. Corruption at lower levels of bureaucracy has further aggavated the situation. The district also faces the problem of diminishing resources of drinking water. Despite, the gravity of the problem, the response from the central and the state government is lackadaisical. Moreover, the media coverage of the problem is also dismal. To make matters worse, the younger members of the community are migrating in search of work to the urban areas without much success, leaving the elders, women, and children behind to fend for themselves.

(a) As the District Collector what would be your priorities for solving the problem?

(b) How would you tackle the situation?

(c) What long term measures would you take to prevent the future recurrence of the problem? 20

आपको हाल ही में एक अत्यंत पिछड़े जिले के जिला कलेक्टर के रूप में नियुक्त किया गया है। उक्त जिला पिछले कुछ वर्षों से सूखे की चपेट में रहा है। नौकरशाही के निचले स्तर पर व्याप्त भ्रष्टाचार ने परिस्थिति को और गंभीर बना दिया है। यह जिला, पेयजल स्रोतों के गिरते जल स्तर की समस्याओं का सामना भी कर रहा है। परिस्थिति की गंभीरता के बावजूद भी, केंद्र और राज्य सरकार की प्रतिक्रिया चिंतनीय है। इसके अतिरिक्त, उक्त समस्या की मीडिया कवरेज भी निराशाजनक है। स्थानीय समुदाय के नौजवान सदस्य बुजुर्गों, महिलाओं और बच्चों को अपने भरण-पोषण की व्यवस्था स्वयं करने हेतु छोड़कर काम की खोज में शहरी क्षेत्रों, की ओर पलायन कर रहे हैं,जहां उन्हें अपेक्षित सफलता प्राप्त नहीं हो रही है ।इससे यह स्थिति और बदतर होती जा रही है।

(a) जिला कलेक्टर के रूप में उक्त समस्या के समाधान के लिए आपकी प्राथमिकताएँ क्या होंगी?

(b) आप इस स्थिति से कैसे निपटेंगे?

(c) इस समस्या की भावी पुनरावृत्ति को रोकने के लिए आप कौन-से दीर्घावधिक उपाय अपनाएंगे?

(a), (b)

Immediate priorities in dealing with the situation are:-

① Immediate relief for people suffering from extreme drought.

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This can be done by arranging drinking water from neighbouring ~~the~~ districts / states.

(2) Generate public awareness through media so that state government & national government along with the general public is aware of the gravity of the situation & get urgent help through public pressure.

(3) Form a committee to look into a long term solution. This committee should have members from local bodies, citizen groups, water experts, NGOs ~~the~~ with technical ~~expertise~~ expertise in this domain.

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(4) ~~Arrange~~ Arrange for relief, use schemes like MGNREGS to ~~ens~~ arrest the ~~flow of people~~. ~~Youngsters~~ discourage migration of youngsters

(5) Follow the drought manual ~~po~~ prepared by NDMA (National Disaster Management Authority) and take steps accordingly.

(c) Long term measures that need to be taken to tackle this problem are:

(1) Understand the ~~roots~~ cause of water crisis -- ~~sta~~ Study existing condition of supply and demand for water ~~Eg~~ & find out the issues

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(2) Develop ~~eco~~ ecosystem based solution. Water crisis in my district cannot be ~~s~~ solved locally. Must coordinate at state & perhaps inter-state levels for proper management of aquatic resources.

(3) - Improve water literacy among general public. Use services of NGOs ~~like~~ like that of Ayyappa Mission

(4) Water conservation techniques - indigenous methods through local knowledge.

(5) Agro-climatic farming must be encouraged. ~~and of~~

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14. In a district, in which you are posted as a District Magistrate, a teacher molests a child in a government run school. As the news of this crime spreads, the parents, relatives and locals gather at the school. The culprit teacher has meanwhile fled. The police arrests the Principal of the school and assure the crowd that the culprit would be arrested soon. The crowd, however, has gone berserk and begins to damage the school building. It wants immediate arrest of the culprit and is not ready to budge until he is arrested.

(a) Is it correct to take the Principal into custody when he has personally not committed the crime? Support your answer with appropriate reasons.

(b) What options do you have in dealing with the crowd? Enumerate the merits and demerits of each and also suggest the best possible option.

(c) In the capacity of District Magistrate what would be your long term plan to prevent molestations and rapes in the schools? 20

एक जिले में जहां आप एक जिलाधिकारी के रूप में पदस्थापित हैं, वहां के एक सरकारी विद्यालय का एक शिक्षक एक बच्चे से छेड़छाड़ करता है। जब इस अपराध की खबर फैलती है तो उस बच्चे के माता-पिता, सगे-संबंधी और स्थानीय लोग विद्यालय के पास एकत्रित हो जाते हैं। इसी बीच आरोपी शिक्षक फरार हो जाता है। पुलिस उस विद्यालय के प्राचार्य को गिरफ्तार कर लेती है और भीड़ को यह आश्वासन देती है कि आरोपी को शीघ्र ही गिरफ्तार कर लिया जाएगा। तथापि भीड़ अनियंत्रित हो जाती है और विद्यालय भवन को क्षतिग्रस्त करना आरंभ कर देती है। उक्त भीड़ आरोपी की तत्काल गिरफ्तारी चाहती है और जब तक उसे गिरफ्तार नहीं कर लिया जाता, तब तक वे वहाँ से हिलने के लिए तैयार नहीं है।

(a) क्या प्राचार्य को हिरासत में लेना सही है, जबकि उसने व्यक्तिगत रूप से अपराध नहीं किया है? उपयुक्त कारणों सहित अपने उत्तर का समर्थन कीजिए।

(b) आपके पास भीड़ से निपटने के कौन से विकल्प हैं? प्रत्येक के गुणों व दोषों की गणना कीजिए और सर्वोत्तम संभावित विकल्प सुझाइए।

(c) एक जिलाधिकारी के रूप में विद्यालयों में छेड़छाड़ और बलात्कार की घटना को रोकने के लिए आपकी दीर्घकालिक योजना क्या होगी?

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(a) It would be appropriate to arrest the principle only on the following grounds:

(1) he/she tried to suppress the crime

(2) Allowed the culprit to get away.

(3) Offer protection to the culprit

(4) Crime happened with his/her active acknowledgment and support.

Arresting the principle to merely calm the nerves of the crowd, may prove a utilitarian function, but it will be a violation of natural justice

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and fundamental rights of the Principal. In this case, the utilitarian aspect also seems to have no value as crowd is going berserk.

(b) OPTIONS IN DEALING WITH CROWD.

Option 1.

Bring the police force and crackdown on unlawful protest & damage to public property.

PROs

① Situation in the school premises can be brought under control

② Can save damage to public.

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(4) Once situation is brought under control, talk directly with the members of crowd, re-assuring them about earnestness of the efforts to nab the culprit.

(5) Keep them informed by updating them on progress. & ensure that culprit is caught & brought to justice.

(C) LONG TERM EFFORT.

(1) Raising awareness among students, parents, community about sexual abuse / legal provisions etc.

(2) Carry out workshops. Giving practical education on how to respond for children & adults.

(3) Involve local bodies in the process and make it a citizen's movement through NGOs, etc.

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property

CONS

① Can further infuriate the general public.

② Such a response would show insensitivity on part of administration.

Option 2 - ~~pro~~ preferred course of action

① Get the police on stand by.

② Appeal to the crowd for maintaining order. ~~E.~~ One can ~~by~~ get help from ~~local~~ eminent citizens from local areas to ~~a~~ appeal for ~~ab~~ calm

③ If ~~advice~~ appeal is not heeded, the crackdown with minimal use of force.

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GENERAL STUDIES (TEST CODE : 748)

Name of Candidate	SIDHARTH·B		
Medium Hindi/Eng.	ENGLISH	Registration Number	9359 ·
Center	DISTANCE PROGRAMME	Date	31/00/2016

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6	10	
7	10	
8	10	
9	20	
10	20	
11	20	
12	20	
13	20	
14	20	

Total Marks Obtained:

Remarks:

Signature of Examiner

INSTRUCTIONS

1. Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
   उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
2. There are FOURTEEN questions printed in HINDI and ENGLISH.
   इसमें चौदह प्रश्न हैं तथा हिन्दी और अंग्रेजी दोनों में छपे हैं।
3. All questions are compulsory.
   सभी प्रश्न अनिवार्य हैं।
4. The number of marks carried by a question/part is indicated against it.
   प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
5. Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other that the authorized one.
   प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
6. Word limit in questions, if specified, should be adhered to.
   प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
7. Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
   उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

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EVALUATION INDICATORS

1. Alignment Competence
2. Context Competence
3. Content Competence
4. Language Competence
5. Introduction Competence
6. Structure - Presentation Competence
7. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

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anything this margin (इस भाग में कुछ ना लिखें)

Answer the following questions is not more than 150 words each.

1. (a) The crux of ethical behavior lies not only in standards, but in their adoption in action and issuing sanctions against their violation. Illustrate. 10

नैतिक व्यवहार का मूल आधार/निचोड़ न केवल मानडंडों में निहित है, बल्कि उन्हें अपने व्यवहार में अंगीकार करने और उनके उल्लंघन को प्रतिबंधित करने में निहित है। उदाहरण सहित व्याख्या कीजिए।

Ethical behaviour refers to certain standards of behaviour that must be adhered to. These include, among other things - objectivity, honesty, integrity, probity, compassion etc.

But merely defining such ideals expected is not enough. ~~There~~ If there is no mechanism to clearly define how these values are to be ~~incorp~~ used in actual scenarios & to impose sanctions if such behaviour is not complied with.

For example, integrity is accepted as an ethical value in "Code of Ethics". By itself it is a vague

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separation.

In code of conduct & the Civil Services Conduct Rules there are clearly defined scenarios where integrity is to be applied.

For example, when giving public procurement contracts a civil servant must ensure that there is no conflict of interest i.e, he cannot do undue favour to a relative/friend.

There are clearly defined sanctions against it in Prevention of Corruption Act.

Problem in India is with respect to lack of implementation as 2nd ARC 4th report points out.

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1. (b) Ethical qualities of a civil servant come handy in times of a crisis. Elucidate using the example of a natural disaster. 10

किसी लोक सेवक के नैतिक गुण संकट के समय काम आते हैं। किसी प्राकृतिक आपदा का उदाहरण देते हुए इसे स्पष्ट कीजिए।

Natural disasters are extremely important events where the mettle of a civil servant is tested ~~thoro~~ thoroughly.

To attend to people's needs, the civil servant must have the following ethical values in his behaviour:

① Compassion towards victim - ~~end~~ ensuring quick relief.

② Commitment to work round the clock as any contingency may ~~lose~~ arise ~~in such~~ ~~a~~ and

③ there ~~as~~ must be effective response

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(3) Sense of justice, equality & fairness

As we have seen in Nepal, in the wake of earthquake, during the rehabilitation & relief & rescue activities, the people in power & influential positions where alleged to be given priority. This led to huge discontentment among average Nepali citizen.

Civil servant will have to resist pulls and pressures to cater to the powerful at the expense of the weak

(4) ~~Probity~~ Commitment to rule of law, curbing unethical practises - generally during disasters, there is a tendency

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for ~~the~~ hoarders & other businessmen to profit from disaster.

Civil servant must crackdown on such ~~the~~ people to ensure equity.

These are some of the things a civil servant can do.

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2. (a) The bailout package offered to large financial corporations in response to global financial crisis raised important ethical questions. Discuss the ethical issues involved in giving bailout packages to financial corporations using taxpayers' money. 10

वैश्विक वित्तीय संकट की अनुक्रिया में बड़े वित्तीय संस्थानों को दिया गया बेल आउट पैकेज महत्वपूर्ण नैतिक प्रश्न खड़े करता है। करदाताओं के धन से वित्तीय संस्थानों को दिए जाने वाले बेल आउट पैकेजों से जुड़े नैतिक मुद्दों पर चर्चा कीजिए।

There is a general perception in India that having a girl child is a burden in financial terms. Educating her is like "watering the neighbour's plant" as she will move out of the house after marriage.

These are among the few

In response to the global financial crisis government in the US, bailed out huge financial firms such as AIG, Fannie May, JP Morgan, ~~and~~ Goldman Sachs etc

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The ethical questions involved in the bailout packages include:

① Principle of utilitarianism

Will bailout result in maximization of benefits for the whole society ~~from so~~ by averting financial crisis? ~~This~~.

After Lehman Brothers was allowed to go bust, it was soon realized that ~~the~~ others would follow & system will collapse.

Recent research suggests that it would have been more prudent to not let Lehman Brothers fail & thereby averting the crisis

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(2) Principle of desert - giving people what is due to them. Huge sums of money could be used for more deserving people like poor, through social welfare schemes.

(3) Punishment for ~~unethical~~ risky practices
Most of the losses were because of unethical & risky practices of bankers. They deserve to be punished by allowing them to fail.

(4) Using the bailout money to give bonuses.
Many firms gave bonuses to their employees using bailout money.
Hence there were several moral questions & what is required is for financial firms to adopt higher standards of probity & less risky business model.

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2. (b) There is an entrenched perception in our country that the police is biased against the minority community. Why does such a perception exist? Suggest steps to bridge the police community gap. 10

हमारे देश में एक मजबूत धारणा है कि पुलिस अल्पसंख्यक समुदाय के विरुद्ध पक्षपाती होती है। ऐसी धारणा क्यों विद्यमान है? पुलिस और समुदाय के बीच की खाई पाटने हेतु उठाए जा सकने वाले विभिन्न कदमों को सुझाइए।

There is a perception in the country that police is biased against the minority community. This is even shown to be true by the Sachar Committee Report.

Reasons why there is such a perception:

① Throughout history & since Independence, minority communities have suffered disproportionately in riots & most riots are preventable if police take timely action

② Use of excessive force by the police towards minorities –

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cases of police atrocities.

(3) Poor representation of minorities in police forces.

(4) Lack of accountability of police forces against their breach of mandate

(5) Not just religious minorities, even tribals & dalits have grievances against the police

(6) Police do not register complaints, file FIRs when minorities file complaint

This phenomenon is not unique to India. In USA also there is similar accusation against police by the Black Lives Matter Campaign.

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Steps to be taken:

(1) Recommendations of Sachar Committee Report on increasing representation of minorities in police force must be done.

(2) Sensitization of police force.

(3) Putting in place strict accountability mechanisms like Police Complaints Authority.

(4) Strengthening national Commission for minorities with powers like the NCSC/ST.

(5) Police - community reach out & chalgure on a constant basis through grass root initiatives

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3. (a) India's abysmal record in sex ratio and gender violence reflects the general attitude of the society towards women. Discuss. In this context, how could an attitudinal change be brought about? 10

लिंग अनुपात और लैंगिक हिंसा के मामले में भारत का बेहद खराब रिकॉर्ड महिलाओं के प्रति समाज की सामान्य अभिवृत्ति प्रदर्शित करता है। चर्चा कीजिए। इस संदर्भ में, लोगों की अभिवृत्ति में कैसे परिवर्तन लाया जा सकता है?

In India when a girl is born, she is seen as a financial burden because of of dowry. She is not given education because it is felt that it is like nurturing the plant of another man's garden.

Reasons for such perceptions are:

1. Entrenched patriarchal mindset
2. Dowry system continuing in spite of the laws
3. Lack of education/ awareness among women themselves
4. Financial dependence on men;

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Several steps can be taken to bring about attitudinal changes:

① * 2014-15 Economic Survey pointed out case studies in Andhra Pradesh where once the parents realized that educating girl child is financially beneficial for them in long run, the parents were more open to send girls to school.

~~Success st~~ Awareness regarding this must be spread through ~~so~~ ~~Sou~~ contextually relevant Communication.

eg: in Tribal setting - ~~if these~~ can arrange talks by tribal women who have succeeded.

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(2) ~~Spend~~ Removing difficulties for women to achieve education.

eg: Providing them cycles to commute in rural areas.

Building toilets & providing sanitary napkins.

Such localized solutions must be found in order to ensure women do not drop out.

(3) ~~Cash~~ Conditional Cash Transfer schemes for women's education

eg: Scheme in Tamil Nadu gives women scholarship ~~after~~ for pursuing studies after 10th without marriage.

(4) Campaigns like Beti Bachao led by women achievers like Sakshi Malik can change

attitude about ~~com~~ women.

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3. (b) In the parlance of governance, probity is often used in conjunction with integrity. How do you differentiate between the two? What is their importance in public life? What measures can help promote these values in governance? 10

शासकीय भाषा में, ईमानदारी (प्रोबिटी) को प्रायः सत्यनिष्ठा के संयोजक के रूप में उपयोग किया जाता है। आप इन दोनों के बीच कैसे भेद करते हैं? सार्वजनिक जीवन में इनका क्या महत्व है? शासन में इन मूल्यों को बढ़ावा देने में कौन-से उपाय सहयोग कर सकते हैं?

Integrity, refers to strict adherence to moral & ethical values & consistency in upholding them in actual behaviour. This would also entail removal of conflict of interest & insulation from extraneous influence.

Probity is integrity and much more. It is about developing a reputation for incorruptibility. One must not merely have integrity but be seen to have integrity

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Probity ~~and~~ and integrity have following relevance in public life:

① ~~Ex~~ ~~Ex~~ Upholding legitimacy of public service administration.

② Reducing corruption and perception of corruption.

③ Reducing transaction costs for average citizen.

④. Improving transparency & overall efficiency of administration.

Measures to ~~p~~ promote these values include:

① ~~Ex~~ Vertical and Strictly defined codes of behaviour & ~~some~~ ~~such~~ sanctions on contravention

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(2) Intra-departmental accountability mechanisms must be made strong.

(3) Pro-active vigillance.

(4) Downward accountability to citizens through RTI, Citizen's Charter, Integrity Pact, Social Audits etc

(5) Promoting these values in administration & in society in general through communication campaigns like how ICAC of Hong Kong does.

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4. (a) How does the use of social media influence political participation and civic engagement? Discuss with examples. 10

सोशल मीडिया का प्रयोग राजनीतिक भागीदारी और नागरिक-संलग्नता को कैसे प्रभावित करता है? उदाहरण सहित चर्चा कीजिए।

Democracy is not ~~more~~ merely about casting a vote once in five years.

It is an ideal that must be upheld on a day-to-day basis through active participation of citizens in ~~admin~~ governmental functions.

Civic participation ~~in~~ ~~go~~ & civic engagement can be done through various platforms. Social media is a very effective tool.

It's effectiveness can be seen in:

① Election awareness campaigns run

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by "Election Commission to reach out to young voters.

(2) Politicians constantly use social media to harness support. The "AAP" Phenomenon in Delhi ~~was~~ ~~was~~ used social media platform very effectively for ~~recru~~ recruiting volunteers ~~prior~~ prior to 2013 ~~exp~~ & elections.

(3) & Language of social media is more appealing to ~~the~~ convey messages to the youth.

(4) In Kerala, Kozhikode District Collectors free book page has been used a citizen engagement platform in order to ~~to~~ realize the vision

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of a "Compassionate Society".

(5) Recently during Turkey's failed coup, President Erdogan used social media to communicate with people & brought them out on street to face tanks.

But there are also dangers of using social media like spreading of rumours, misogyny, abuse etc. These must be guarded against.

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4. (b) What are the objectives behind the creation of Citizens' Charter? How does a Citizens' Charter ensure transparency and accountability in governance? What are the impediments in its effective implementation? 10

'सिटीजन चार्टर' के निर्माण के पीछे क्या उद्देश्य हैं? सिटीजन चार्टर किस प्रकार शासन में पारदर्शिता और जवाबदेहिता सुनिश्चित करता है? इसके प्रभावी कार्यान्वयन में कौन-सी बाधाएँ हैं?

~~Citi~~ Citizen's charters have been created ~~to~~ as voluntary commitments for:

① Setting benchmark & commitment for delivery of public services

② Increasing transparency.

③ Allowing citizens to avail redress in case of failure to meet standards

④ Changing the governance paradigm to citizen centric governance

Citizen's charter as a document clearly provides for the timeline for delivery of public ~~service~~ service.

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It is supposed to be popularized & the respective service providers must familiarize citizens regarding ther same.

When this is done, citizens can have right expectations regarding service delivery & seek redressal if not met.

Impediments in implementing citizens charter:

~~① 2nd ARC 4th Report says tha~~

① 2nd ARC 4th report says that citizens charters are as good as dead in most organizations

② Lack of awareness among people regarding the concept.

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(3) Lack of training of ~~a~~ a public ~~ser~~ servant regarding the ~~c~~ citizens charters

(4) Lack of value alignment of ~~ca~~ public servants with goals in charters. ~~Stat~~ Hangover of colonial mentality ~~that~~ ~~of~~

(5) No redressal mechanism is operationalized.

All these must be rectified so that ~~to~~ a move towards transparent & accountable ~~ser~~ government can be achieved.

"Right to Service" Acts can enable ~~the~~ citizen's charters to have legal backing.

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5. (a) RTI is termed as a master key to good governance. Highlight the role of RTI in making the administration and governance of our country more ethical and responsive. 10

आर.टी.आई. को सुशासन की मास्टर कुंजी करार दिया गया है। हमारे देश के प्रशासन और शासन को अधिक नैतिक तथा उत्तरदायी बनाने में आर.टी.आई. की भूमिका पर प्रकाश डालिए।

In SP Gupta's Case, Supreme Court held that right to information is the best way to ensure ~~at~~ ~~a~~ government accountability.

RTI Act has been one of the most significant legislation in ~~ea~~ ensuring transparency in government. It has helped in making government ethical & responsive by:

① ~~B~~ Exposing corruption scandals like 2G, CWG, Adarsh Society by media houses of RTI activists

② Empowering the citizens - most of RTI filings are done.

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by people for ~~gaining~~ getting services they were already entitled to receive. This shows that government is being held answerable by public..

(3) ~~Transp~~ Transparency reduces scope for using discretion in unfair manner.

RTI has also had side effects:

(1) Public servants ~~feels~~ not taking decisions for fear of RTI

(2) Policy paralysis

(3) RTI activism with vested interests.

What needs to be done is to ~~ens~~ ensure that decisions are made in full public gaze.

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It is ~~the~~ duty of public servants to be accountable to people of "fear of RTI" is not a legitimate concern.

Need to implement the Act with more rigour to ensure that we move further towards ethical & responsive government.

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5. (b) Differentiate between persuation and social influence. How can persuasion be made effective to bring about an attitudinal change? Give two examples where you brought about a positive attitudinal change through persuation. 10

अनुनय (समझाना-बुझाना) और सामाजिक प्रभाव के बीच अंतर बताइए। किसी की अभिवृत्ति में परिवर्तन लाने हेतु अनुनय को कैसे प्रभावी बनाया जा सकता है? ऐसे दो उदाहरण दीजिए जहां आप अनुनय द्वारा अभिवृत्ति में सकारात्मक परिवर्तन लाने में सफल रहे हों।

Persuasion - refers to ~~influencing~~ convincing ~~pro~~ a target audience about ~~a~~ a ~~or~~ matter through effective modes of communication.

The ~~sou~~ source/ communicator must be a person with credibility & the language & method of communication must be easily receivable by target audience. Then persuasion can bring about change in attitude.

Social Influence goes a step further. It impels ~~an~~ ~~pay~~ people to act based on ~~pe~~ ~~comon~~ persuasion. It is ~~set~~ goes further than convincing.

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Film ~~ad~~ stars, sports people etc are often ~~as~~ used as a agents of advertisements because of their ability ~~to~~ for "social influence".

Examples where I have used ~~to~~ persuasion to bring attitudinal change in attitude.

① ~~A~~ Convincing my classmates to ~~go~~ donate for a charity.

I took them on a field trip to the organization I was volunteering with. After seeing the good work done by us on educating children from a very poor backgrounds, ~~they~~ some of them donated money, and few of

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them signed up for volunteering.

(2) Changing my sister's attitude towards her work.

~~She~~ ~~as~~ ~~She~~ After her performance review did not turn out well, I suggested her to improve her work ethic. Told her about case studies from my own work place to convince her on how she must change her attitude.

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6. In spite of the existence of a Code of Conduct for public servants, its implementation has been tardy and of limited success. Discuss. Further, suggest steps which could be taken to improve the efficacy of the Code of Conduct. What role can Code of Ethics play in reinforcing the Code of Conduct in public life. 10

लोक सेवकों के लिए आचार संहिता के अस्तित्व में होने के बावजूद इसका कार्यान्वयन धीमा रहा है और इसमें सीमित सफलता ही प्राप्त हुई है। चर्चा कीजिए। साथ ही, ऐसे कदम सुझाइए जो आचार संहिता की प्रभावशीलता को बढ़ाने हेतु उठाए जा सकते हैं। सार्वजनिक जीवन में आचार संहिता को लागू करने हेतु नैतिक संहिता क्या भूमिका अदा कर सकती है।

Implementation of code of conduct has been very tardy because:

① Lack of internal accountability mechanisms

② Disciplinary action takes a long time of often not result in proper outcomes

③ Constitutional safeguards under Article 311 is misused for protecting corrupt and scrubs.

Steps that must be taken:

① Improve the mechanism for

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~~the~~ investigations, vigilance etc

(2) Simplify bureaucratic procedures, reduce discretion.

(3) Improve transparency & accountability

(4) Participation of citizens in government.

(5) Speedy awareness about code of ethics & strict implementation.

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7. Given below is a quotation. Bring out what it means to you in present context.
"The intellect has sharp eye for methods and tools, but is blind to ends and values." –Einstein. 10

नीचे एक उद्धरण दिया गया है। बताएं कि वर्तमान संदर्भ में यह आपके लिए क्या महत्व रखता है?

"बुद्धि (प्रज्ञा) की दृष्टि विधियों और उपकरणों के लिए तीक्ष्ण होती है, लेकिन प्रयोजनों और मूल्यों के लिए अंधी होती है।" – आइंस्टीन।

Einstein's quotation tells us about the need for ~~some~~ having a balance between intelligence & values.

An intelligent mind may be a well informed mind.

But only when values are added, an intelligent mind can become a well formed mind.

Intelligence without values can result in very bad outcomes:

① Germans were a very educated & intelligent people. Yet

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taken took advantage of them

(2) Intelligent & smart people getting involved in corruption, insider trading - Rama Bhuyan Koyer, Rajat Gupta.

~~Sim~~ Similarly, values alone is not enough, you need intelligence to put values into good effect.

We can see that in life of APJ Abdul Kalam, Swami Vivekananda, and So on

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8. Your 16 year old cousin, Leena, loves to play basketball but her peers mock her short height, so much so that Leena has developed a negative attitude towards all sports. As a responsible elder cousin, how will you convince Leena to take up sports once again? 10

आपकी 16 वर्षीय चचेरी बहन, लीना, बास्केटबॉल खेलना पसंद करती है लेकिन उसके साथी उसकी कम लंबाई की इतनी अधिक हंसी उड़ाते हैं कि लीना ने सभी खेलों के प्रति नकारात्मक दृष्टिकोण बना लिया है। एक जिम्मेदार बड़े भाई के रूप में, आप लीना को एक बार फिर से खेलों में भागीदारी करने के लिए कैसे मनाएँगे?

I would point out to her that while height may offer an advantage in basketball, there are several NBA (National Basketball Association) & USA) players less than 6-feet tall, who have ~~are~~ been very successful in their ~~are~~ careers.

~~If she thinks~~ ~~thinks~~ that I will also tell her stories about how people have reacted to the taunts they received from their peers in a ~~a~~ manner

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that they get positive motivation

For example

Tendulkar wanted to be a fast bowler, but was told by coach that he will never be successful. He decided that if he can't be a fast bowler, he will give the best fast bowlers a run for their money as a batsman. The rest is history.

Albert Einstein grew up thinking that he was weird & idiotic as that was what was told to him by his peers. He went on to become a great scientist.

Q will use such stories to motivate her. & also tell her

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importance of sports in our overall development of personality.

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In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words) :

9. You are the dean of an engineering college. You have received a complaint regarding prejudice against students from lower castes by some senior professors. These professors have contributed a lot academically to the university. However, this particular instance has disturbed peace and harmony in the campus.

(a) Discuss the immediate steps you would take to contain growing discontent among some students.

(b) Discuss the action to be taken if the professors are found to be guilty and also evaluate the steps if it comes out to be a false case against the professors.

(c) What should be the responsibilities of professors and students to create positive social ambience in the campus? 20

आप एक इंजीनियरिंग कॉलेज के डीन हैं। आपको निचली जातियों के छात्रों के विरुद्ध कुछ वरिष्ठ प्रोफेसरों के पूर्वाग्रह के संबंध में एक शिकायत प्राप्त हुई है। इन प्रोफेसरों ने विश्वविद्यालय में शैक्षणिक दृष्टि से काफी योगदान दिया है। हालांकि, इस विशेष घटना ने परिसर में शांति और सद्भाव के वातावरण को अशांत कर दिया है।

(a) कुछ छात्रों के बीच बढ़ते असंतोष को शांत करने के लिए आप तत्काल क्या कदम उठाएंगे, चर्चा कीजिए।

(b) प्रोफेसरों को दोषी पाए जाने की स्थिति में उठाए जाने वाले कदमों की चर्चा कीजिए। साथ ही, यदि प्रोफेसरों के विरुद्ध एक झूठा मामला निकलता है तो उसके बाद उठाए जाने वाले कदमों का भी मूल्यांकन कीजिए।

(c) परिसर में सकारात्मक सामाजिक वातावरण निर्मित करने हेतु प्रोफ़ेसरों और छात्रों की क्या जिम्मेदारियाँ होनी चाहिए?

Stakeholders :

Students : Demanding justice for alleged bias by professors.

Professors : ~~Ther~~ accused of showing bias against ~~a~~ lower castes.

~~Yet~~ ~~Their~~ They have added great academic value to ~~some~~.

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Myself as principle : Need to ensure justice is done ? , deter long term measures to avoid such scenarios.

College : Royal Reputation as a temple of education is at stake.

(a) Steps to be taken to contain student discontent :

1) Arrange an open townhall meeting with students. Listen to their grievances properly. Assure them that proper action would be taken within a fixed timeline.

2) ~~To~~ Convince the students to give up on activities that ~~have~~ might lead to further disruption and peacefully return to their studies.

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in return for the promise of prompt action.

3) Set up independent enquiry committee with professors of unimpeachable integrity.

4) Request the accused professors to ~~stop~~ refrain from taking classes in order to avoid confrontations / disruptions till enquiry is complete.

(b) If enquiry committee finds out that charges levelled against the professors are true, following actions must be taken:

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① If actions of professors are in violation of any law like Prevention of Atrocities Against SC/ST act, they must ~~the~~ ~~held accountable~~ face the law.

② If it is ~~clear~~ bias or prejudice without any actual offence being committed, follow the disciplinary action as per regulations of college / ~~university~~ university.

③ ~~Extend~~ ~~As~~ Make the professors apologize for their mistakes. ~~Per~~ Offer disciplinary action, ~~promote~~ allow for reformation / give a chance for professors / students for

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reconciliation.

(c) If students are found to be raising false charges.

(b) 1) Identify the vested interests within the group responsible.

2) Carry out disciplinary proceedings against them

3) Share all the details with students regarding enquiry in transparent manner to get their confidence.

4) Promote general harmony & reconciliation between professors & students.

5) Give scope for reformation of students if after disciplinary action is taken.

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10. You are working in the Ministry of Social Justice and Empowerment and posted in a rural area. There are many government programs being run by your Ministry under which people are given financial help after verification of the required documents. Every day you encounter some cases, in which people from weaker section are not able to avail the benefits due to faulty or insufficient documents. However, there are also some instances of people trying to forge documents, which makes verification important. What will be your approach towards cases wherein those from the weaker section are not able to avail the benefits due to insufficient documents - will you go by the rule book or exercise discretion in selected cases based on your experience. Discuss both options available to you and evaluate them. 20

आप सामाजिक न्याय और अधिकारिता मंत्रालय में कार्य कर रहे हैं एवं ग्रामीण क्षेत्र में नियुक्त हैं। आपके मंत्रालय द्वारा कई सरकारी कार्यक्रम संचालित किए जा रहे हैं जिनके अंतर्गत लोगों को वांछित दस्तावेजों के सत्यापन के बाद वित्तीय सहायता दी जाती है। आपके पास प्रतिदिन कुछ ऐसे मामले आते हैं जिनमें कमज़ोर तबके के लोग दोषपूर्ण या अपर्याप्त दस्तावेजों के कारण लाभ प्राप्त नहीं कर पाते हैं। हालांकि, कुछ ऐसी घटनाएं भी सामने आती हैं जहां लोग जाली दस्तावेजों का प्रयोग करने का प्रयास करते हैं, इस कारण सत्यापन महत्वपूर्ण हो जाता है। उन मामलों के प्रति आपका दृष्टिकोण क्या होगा जिनमें कमज़ोर तबके के लोग अपर्याप्त दस्तावेजों के कारण लाभ नहीं प्राप्त कर पाते हैं पाते हैं - क्या आप नियम पुस्तिका के अनुसार चलेंगे या चुनिंदा मामलों में अपने अनुभव के आधार पर अपने विवेक का प्रयोग करेंगे। अपने लिए उपलब्ध दोनों विकल्पों पर चर्चा कीजिए और उनका मूल्यांकन कीजिए।

The primary duty of a civil servant ~~is to be~~ working in the social Justice / empowerment ministry is to ~~to~~ ensure that the ~~so~~ schemes are extended to all maximum possible beneficiaries who stand to benefit from them.

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Evaluating the two options in question.

① Go By Rule Book

Advantages of this method

ⓐ Ensure that only deserving members are given the benefits.

ⓑ Those forging certificates can be identified ~~and~~ by putting in place proper checks and balances.

ⓒ Savings to the government by reducing wastage to fake beneficiaries

Disadvantages

① Some people who may have

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~~forged~~ been forced to forge documents because of ~~the~~ lack of a provision by government will bear out.

(2) Still does not solve the problem of those who ~~are~~ have no documents.

(3) Shows lack of commitment as my part to not go the extra mile in ensuring that ~~fast~~ ~~fast~~ justice is served to all

(2) USE DISCRETION SELECTIVELY

Advantages

(1) Will be able to cover more beneficiaries.

(2) Works on utilitarian principle

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as more people will benefit.

Disadvantages

① My discretion could turn out to be ~~for~~ ~~wrong~~ used in a wrong way because my method is not so very scientific

② Deserving people may be left out, ~~to~~ ~~exclude~~ undeserving people may be included.

③ This is only a piecemeal solution, does not address foundational issues.

~~WAY~~ WAY FORWARD

① Ensure identification of beneficiaries by ~~bad~~ conducting an gross

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session of Gram Sabha.

(3) Ensure that proper awareness about this session is given to people.

(5) Once beneficiaries are identified, ensure ~~the~~ logistics are in place to get the documentation done in a ~~fo~~ foolproof manner.

(4) - Keep revising lists & give opportunity for social audit by Gram Sabha, local SHGs, NGOs etc.

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11. You have been recently posted as Superintendent of Police of a district which has a famous temple. Shortly thereafter you found that there is considerable tension in your district on the issue of allowing entry of women in the temple. The women were trying to break the allegedly 400-year-old tradition of the temple, which banned women from entering its inner sanctum. Recently a 350-strong group of women was stopped by the the temple administration from entering the temple. This led to a scuffle wherein few women participating in the protest were manhandled. There is a pressure on you from local politicians who want you to prevent any such forced entry as elections are approaching.

(a) Do you think there is a dichotomy between progressive values guaranteed to women by the Constitution and regressive traditions which continue in the garb of religion? How can this dichotomy be resolved?

(b) How would you manage the law and order situation created by the forced entry?

(c) How would you manage and mould patriarchal attitude of the temple administrators and male elders to ensure harmony. 20

आपको हाल ही में एक ऐसे जिले का पुलिस अधीक्षक नियुक्त किया गया है जहां एक प्रसिद्ध मंदिर है। नियुक्ति के कुछ दिनों बाद ही आपको ज्ञात होता है कि आपके जिले के मंदिर में महिलाओं को प्रवेश की अनुमति देने के मुद्दे पर काफी तनाव व्याप्त है। कथित रूप से महिलाएं, मंदिर की उस 400 वर्ष पुरानी परंपरा को तोड़ने का प्रयास कर रही थीं जो महिलाओं को इसके गर्भगृह में प्रवेश करने से रोकती है। हाल ही में 350 महिलाओं के विशाल समूह को मंदिर प्रशासन द्वारा मंदिर में प्रवेश करने से रोका गया था। जिसके कारण हाथापाई की घटना हुई, जहां विरोध में शामिल कुछ महिलाओं के साथ मारपीट हुई। आप पर ऐसे स्थानीय नेताओं द्वारा दबाव बनाया जा रहा है जो आपसे चाहते हैं, कि आप इस प्रकार के बलपूर्वक प्रवेश को रोकें क्योंकि चुनाव निकट आ रहे हैं।

(a) क्या आप समझते हैं कि यहां महिलाओं को संविधान द्वारा प्राप्त प्रगतिशील मूल्यों तथा धर्म की आड़ में जारी रहने वाली प्रतिगामी परंपराओं के बीच एक विरोधाभास है? इस विरोधाभास का समाधान किस प्रकार किया जा सकता है?

(b) बलपूर्वक प्रवेश से उत्पन्न हुई कानून और व्यवस्था की स्थिति को आप किस प्रकार प्रबंधित करेंगे?

(c) क्षेत्र में सद्भाव सुनिश्चित करने हेतु आप मंदिर प्रबंधन और पुरुष बुजुर्गों की पितृ सत्तात्मक अभिवृत्ति को किस प्रकार प्रबंधित एवं परिवर्तित करेंगे।

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(a) ~~In order to~~

- Constitution provides equality ~~of~~ for every citizens ~~including man~~ irrespective of gender, class, caste, ethnicity etc. through Article 14.

- Through Article 25, it gives every citizen freedom of conscience to practice, profess & propagate ~~rely~~ ~~relgn~~ religion.

- But Article 26 gives ~~to~~ religious denominations ~~to~~ the freedom to manage their own affairs

From these provisions, we need to strike a balance between individual rights given for women & group rights given for religious denomination.

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Recently S.C has ~~gon~~ ~~remanded~~ struck a balance between the Recently Supreme Court allowed women to enter Shani Singhpur Temple. ~~by~~ by giving primacy to women's rights, but is still to give a verdict in ~~a~~ case of Sabarimala in Kerala.

So the dichotomy still exists legal position is ~~s~~ not clear because of lack of consistency in Supreme Court judgments.

Regressive traditions must not be allowed to continue. That is why we have banned practices like Sati, Dowry, untouchability, ~~etc~~ witch-hunting, devadasi etc

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Yet there are some traditions which people hold very dearly. Dicholomy can be resolved in following ways:

① Generation of consent within community & social reform. Women themselves have to take lead on this like Bhumata Ranaragini Brigade & Bharatiya Muslim Mahila Andolan.

② Women themselves are aware to breaking traditions like in case of Sabarimala, there was a "Ready to wait" campaign by women. In such cases, reforms must not be thrust upon community from outside.

③ Supreme Court giving legal clarity to all such contradictions.

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(5) Law and order situation will be managed by:

(1) Preventing forced entry

(2) Ensuring protection of women.

(3) Encouraging peaceful dialogue among the women's representative & those of temple.

(4) Suggest taking the matter to the court if elders & temple authorities are not convinced.

(c) Patriarchal mindsets can be changed by:

(1) Empowerment of women, - making them independent voices of reform within community

(2) Asking progressive religious gurus & leaders to address the administrators & convince them to give up feudal beliefs.

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12. You are a manager in a sales firm. Mr. A and Mr. B are two juniors working under you. Mr. A is a hardworking person who completes his work before time and hardly takes a leave. His work is meticulous and you have never received any complaint about his work. However, in your personal meetings with Mr. A, you realized that he kept to himself and spoke only when required. You received similar feedbacks from his colleagues as well. Mr. B is not as hard working and completes his work at the very last moment. You also come to know that using his rapport with his colleagues he gets his work done by them. In your meetings with him, he comes across as a confident person but lacking in sincerity. Both are expecting promotion this year, but you can promote only one of them as you have only one vacant position. In this context, answer the following questions:

(a) Discuss the merits and demerits of choosing one amongst the two for promotion.

(b) Based on your evaluation, whom will you choose for the job?

(c) What steps will you take to keep all the employees motivated who did not get promotion on expected lines? 20

आप एक बिक्री फर्म में प्रबंधक हैं। श्री A और श्री B आप के अधीन कार्य करने वाले दो कनिष्ठ कर्मचारी हैं। श्री A एक मेहनती व्यक्ति है जो समय से पहले अपने काम पूरा करता है और शायद ही कभी छुट्टी लेता है। उसका कार्य दक्षतापूर्वक किया गया होता है और आपको उसके कार्य के संबंध में कभी कोई शिकायत प्राप्त नहीं हुई है। हालाँकि, श्री A के साथ आपकी निजी वार्ताओं में, आपको मालूम हुआ कि वह अपने को स्वयं तक सीमित रखता है और केवल आवश्यकता पड़ने पर बोलता है। आपको उसके सहयोगियों से भी इसी प्रकार का फीडबैक प्राप्त हुआ है। श्री B उतना मेहनती व्यक्ति नहीं है और अपना कार्य बिल्कुल अंतिम क्षणों में ही पूरा करता है। आपको यह भी ज्ञात होता है कि अपने साथियों के साथ अपने तालमेल का उपयोग करके वह उनसे अपना कार्य करा लेता है। जब आप उसके साथ वार्ता करते हैं तब आपको वह एक आत्मविश्वासी व्यक्ति तो प्रतीत होता है किन्तु उसमें सत्यतायुक्त गंभीरता की कमी नज़र आती है। दोनों ही इस वर्ष प्रोन्नति की अपेक्षा कर रहे हैं, लेकिन आप उनमें से केवल एक को प्रोन्नति दे सकते हैं क्योंकि आपके पास मात्र एक ही पद रिक्त है। इस संदर्भ में, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) प्रोन्नति देने के लिए दोनों के बीच से एक को चुनने के गुणों और दोषों की चर्चा कीजिए।

(b) अपने मूल्यांकन के आधार पर आप उक्त पद के लिए किसका चयन करेंगे?

(c) जिन कर्मचारियों को आशा के अनुरूप प्रोन्नति प्राप्त नहीं हुई, उन्हें प्रेरित करने के लिए आप कौन-से कदम उठाएँगे ?

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(a) Both the employees are important for my company as both of them manage to do work in their own styles.

Each one has his weaknesses.

Promoting A

Merits

(1) Rewarding him for sincerity

(2) Reliable for completing tasks in the future.

Demerits

(1) May lack initiative that is required at higher levels.

(2) May not inspire confidence among subordinates because of his subdued nature.

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Promoting A B

Merits

① Will have a person who can somehow manage to finish tasks given to him

② Good team players have a knack of getting work done efficiently

De-merits

① May be unreliable due to lack of sincerity

② May take his lack of sincerity for granted of given promotion.

(5) To choose A or B, at this stage is not

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a wise thing to do without giving a proper feedback and allowing for course correction.

~~Ob~~ After giving feedback, observe the two employees without letting them know about promotion.

The one who shows the most improvement must be rewarded

(c) Those employees who did not get promoted can be motivated by:

(1) ~~Ca~~ Properly communicating the feedback regarding their performance

(2) Evaluate them ~~bas~~ regularly

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and hold performance review meetings to appraise performance

(3) ~~Help~~ & find out issues affecting their progress at work & help them find solution

(4) Do value alignment sessions to ensure they inculcate organizational values.

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13. Mr. A is an honest senior bureaucrat who retired some time back. He has worked across many positions and wields immense influence in the corridors of power. His wife was working in a consulting firm. She has now quit her job and started her own consulting firm that will bid for government contracts also. Mr. A himself intends to contribute his experience and insider knowledge about the government operations to prepare for the bid. When prodded about any conflict of interest, Mrs. A argued that she always wanted to own her own consulting firm and bid for government projects so that she could improve the quality of government operations through her services. But earlier she could not since her husband was a bureaucrat in the same city and various government rules prevented her from doing so. As he has now retired she can take up this job.

(a) What are the ethical issues involved in this case?

(b) What are steps that can be taken by Mr. A to resolve these ethical issues?

(c) What is the best option for Mr. A? Support your answer with appropriate reasons. 20

श्री A एक ईमानदार वरिष्ठ नौकरशाह हैं । वह कुछ समय पहले ही सेवानिवृत्त हुए हैं। उन्होंने कई पदों पर कार्य किया है और सत्ता के गलियारे में असीम प्रभाव रखते हैं। उनकी पत्नी एक कंसलटेंसी फर्म में कार्य कर रही थीं। उन्होंने अब अपनी नौकरी छोड़ दी है और अपनी स्वयं की कंसलटेंसी फर्म आरम्भ कर दी है। वह फर्म सरकारी निविदाओं के लिए भी बोली लगाएगी। श्री A, निविदाओं में बोली लगाने की तैयारी हेतु सरकार की कार्यवाहियों के बारे में अपने अनुभव और अंदरूनी जानकारी का योगदान करना चाहते हैं। जब हितों के टकराव के बारे में पूछा गया तो श्रीमति A ने तर्क दिया कि वह हमेशा से अपना कंसलटेंसी फर्म खोलना चाहती थीं और सरकारी परियोजनाओं की निविदाओं के लिए बोली लगाना चाहती थीं जिससे वह अपनी सेवाओं के माध्यम से सरकारी कार्य-प्रणाली की गुणवत्ता में सुधार कर सकें। किंतु पहले वह ऐसा नहीं कर सकती थीं क्योंकि उनके पति उसी शहर में नौकरशाह थे और कई सरकारी नियम उन्हें ऐसा करने से वर्जित करते थे। चूंकि अब वह सेवानिवृत्त हो गए हैं, इसलिए वह यह काम कर सकती हैं।

(a) इस मामले में सम्मिलित नैतिक मुद्दे क्या हैं?

(b) इन नैतिक मुद्दों का समाधान करने के लिए श्री A द्वारा क्या कदम उठाए जा सकते हैं?

(c) श्री A के लिए सर्वोत्तम विकल्प क्या है? उचित कारणों सहित अपने उत्तर का समर्थन कीजिए।

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(a) Ethical issues involved are as follows:

(1) Ensuring level playing field in public contracts as Mr A's counsel & influence may prevent that

(2) Ethical ~~issue~~ issue about Mr A taking advantage of insider knowledge - This is ~~does~~ raises questions of probity on part of Mr A, Mrs A & also the department involved.

(b) Steps that can be taken by A to resolve ethical issues.

(1) Do not contact any

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person in the department to gain unfair advantage of information

(B) Be associated with wife's company only after the cool-off period that is ~~also~~ allowed as per regulation

(C) Best option for A is to wait till cool-off period is over.

~~Otherwise~~ Also, he must never approach anyone in department for undue favours.

~~Th~~ Then he must offer counsel for his wife, ~~and ho~~ ~~no~~ after he has removed such conflict of interest.

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He need not go let his talent go to waste. He may be able to help improve government infrastructure.

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14. You are an undergraduate student in a leading Law University. You go with your college friend Surender to his village to attend his sister's marriage. Surender's parents are farmers and are financially very poor. They have somehow managed to send him to the university by selling their land. After interaction with the family relatives attending the marriage, you find out that the bride is not of marriagable age, which makes it a case of child marraige. The family wants early marriage of the daughter to avoid huge demands of dowry in the future. You are well aware that child marriage is illegal in India. So, you discuss the issue with your friend who says that he is helpless and can't do anything. Your friend feels that his family is already doing too much for him and he cannot argue and change his parents' decision. In this situation, what are the possible actions you can take? Evaluate the merits and demerits of each of them. 20

आप एक प्रसिद्ध विधि विश्वविद्यालय में स्नातक छात्र हैं। आप अपने कॉलेज के मित्र सुरेंद्र के साथ उसकी बहन के विवाह समारोह में भाग लेने के लिए उसके गांव जाते हैं। सुरेंद्र के माता-पिता किसान हैं और वित्तीय तौर पर बहुत गरीब हैं। उन्होंने अपनी जमीन बेच कर किसी प्रकार उसे विश्वविद्यालय में प्रवेश दिलाया है। विवाह समारोह में आये परिवार के अन्य संबंधियों से मिलने के बाद, आपको पता चलता है कि वधू विवाह योग्य आयु की नहीं है, जिससे यह एक बाल-विवाह का मामला हो जाता है। यह परिवार भविष्य में अत्यधिक दहेज की मांगों की संभावना से बचने के लिए अपनी बेटी का शीघ्र ही विवाह करा देना चाहता है। आप इस तथ्य से भली-भांति अवगत हैं कि भारत में बाल-विवाह गैर-कानूनी है। फलतः, आप इस मुद्दे पर अपने मित्र से चर्चा करते हैं जो कहता है कि वह लाचार है और कुछ नहीं कर सकता। आपका मित्र अनुभव करता है उसका परिवार पहले से ही उसके लिए बहुत अधिक करता रहा है और वह उनसे तर्क कर अपने माता-पिता के निर्णय को बदल नहीं सकता। इस परिस्थिति में आप कौन-सी संभावित कार्रवाईयाँ कर सकते हैं? उनमें से प्रत्येक के गुण और दोषों का मूल्यांकन कीजिए।

This is a very delicate situation. I am in an environment that is completely new to me, & whatever action that I & take will have to be clearly thought through.

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Here are some of the options available to me:

Option ①

Not make a fuss - let the marriage continue.

Merits

① ~~too~~ Will avoid creating friction with friend and his family.

② Avoid embarrassment to the both bride & groom's family.

De-merits

① Allowing an illegal act to happen right under my nose. In a way I become party to the crime by doing nothing.

② Child marriage ~~is~~ will generally is responsible for

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girls becoming pregnant & at early age and suffering adverse health effects.

(3) My friends sister likely to go on a path of dependency, lack of agency for the rest of her life.

Option (2)

Take a headline stance. & Tell the family that you will have to ~~complaint about~~ lodge a police complaint.

Merits

(1) May delay the marriage from taking place

(2) Will prevent ~~the~~ my friend's sister ~~from~~ to suffer from bad effects of child marriage.

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De-merits

① Can lead to breakdown of relation with friend.

② ~~I cannot go~~ such warnings may be taken in a hostile manner & I might have to face severe repercussions are including physical threat

③ Family may not heed my warning & still go ahead with wedding.

Options (3)

"① I will try getting in touch with ~~a local~~ an NGO that has expertize in handling such scenarios

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(2) Convince my friends to talk to his parents & wait till the NGO members can reach the village before the marriage so that I can make my case in a proper manner.

(3) Also ensure the communication goes in a non-confrontational manner. Make sure they understand the criminal aspect involved & if

(4) One people with expertise arrive, they can be counselled properly & a sustainable solution can be found.

(P) Reassure my friends.

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parents in the mainline that dowry ~~is~~ ~~sto~~ is prohibited & that ~~buy the~~ ~~lin~~ what is needed is to give the ~~to~~ sister education so that she also can start earning in future.

Merits

① Maybe able to convince parents & avoid marriage

Demerits

① No guarantee that my counsel will be accepted.

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GENERAL STUDIES (TEST CODE : 760)

Name of Candidate	SIDH ARTH. B		
Medium Hindi/Eng.	ENGLISH	Registration Number	9359
Center	DISTANCE LEARNING	Date	25-10-2016

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6	10	
7	10	
8	10	
9	20	
10	20	
11	20	
12	20	
13	20	
14	20	

Total Marks Obtained:

INSTRUCTIONS

1. Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
2. There are FOURTEEN questions printed in ENGLISH.
3. All questions are compulsory.
4. The number of marks carried by a question/part is indicated against it.
5. Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other that the authorized one.
6. Word limit in questions, if specified, should be adhered to.
7. Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.

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EVALUATION INDICATORS

1. Alignment Competence
2. Context Competence
3. Content Competence
4. Language Competence
5. Introduction Competence
6. Structure - Presentation Competence
7. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

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Answer the following questions is not more than 150 words each.

1. (a) Celebrities are paid huge amounts by companies for endorsing products that at times turn out to be harmful for the consumers. Examine the ethical dimensions involved in such instances. 10

Celebrities have a tremendous amount of "social influence" and hence they are able to convince their fans, followers & general public to buy ~~their~~ the products they endorse.

But advertisement of products can also have ~~sow~~ serious ethical dimensions like:

① Product is harmful to health
For example alcohol is usually advertised through "surrogate advertising" ~~through~~ This causes additional ethical & legal issue of breach of law.

② Product harmful to society
- eg: Tobacco products ~~to~~ imposes huge health costs on society

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(3) Misleading advertisements

(4) Advertising products that have racist connotations

eg: Fairness creams - India is the largest market.

(5) Advertising products which ~~they~~ celebrities themselves do not use

eg: Shilpa Shetty ~~adverts~~ became brand ambassador of an alcohol brand, when she herself does not consume.

~~Hence~~, (6) Celebrities themselves may be misled - like Pierce Brosnan in "Paan Bahaar"

Actors/celebrities must do due diligence while taking up any assignment.

Also the self-regulatory body of advertisers must carefully vet the advertisements that come on air & take post-facto action if products are harmful/misleading eh

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1. (b) Lack of cleanliness in urban areas despite schemes such as the Swachh Bharat Abhiyan point to difficulties faced in bringing about attitudinal and behavioural changes. Discuss. 10

When ~~fr~~ Mahatma Gandhiji once stayed at Shantiniketan, he brought about a complete transformation in the cleanliness of the students there, by ~~case~~ forbidding servants from carrying away night soil & doing it himself. This shamed & even inspired the young students ~~from~~ to follow ~~the~~ his action & Rabindranath Tagore could hardly believe it.

This ~~st~~ story tells us that sanitation (among other things) is ~~f~~ a behavioral & attitudinal issue.

Although we have had several initiatives ~~fo~~ for ~~sana~~ sanitation improvement, we have been ~~un~~ unsuccessful ~~to~~ to bring about

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necessary behavioral change because:

① Lack of community awareness regarding public health which was largely a result of colonial modernization

② Caste angle - and notions of purity and pollution

③ Comfort levels of people - even when they have toilets, the people do not use.

There has to be sensitization of community about importance of sanitation.

Local bodies must be at forefront of sanitation initiatives.

Bangladesh was able to bring down open defecation precisely because of "Community-Led Sanitation" (CLS)

So Prime Minister's initiative to lend people's efforts in Mann ki Baat is a positive step in that direction

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2. (a) Issues around economic inclusion are not just about income gaps, there are many dimensions of moral and ethical choices as well. Discuss. 10

Constitution's Preamble talks about "Justice" - Social, economical & political.

The idea of income gap therefore is not merely an economic issue, but an issue concerning Justice, that ~~is guaranteed to be~~ the constitution seeks to guarantee for every citizen.

~~Dr~~ As Plato once said, justice, is the "virtue of ~~so~~ virtues" or the highest ethical moral principle ~~& to be~~ ultimately, the question of ~~economic~~ income gap becomes a moral & ethical question.

Let us look at a few examples:

① ~~It~~ Because of income inequalities

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several people are forced to do jobs such as "unwanted drug testing" - which can be extremely dangerous to health. This is not morally acceptable, without right safeguards.

(e) Income inequality, ultimately results in political disempowerment. This leads to elite capture of public policy and democracy loses its legitimacy.

- So it is important to treat income gap not merely as an economic issue but a vital ethical issue.

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2. (b) Socially and economically marginalized women are used to make a profit, often at the cost of their own health and reproductive autonomy, in the name of commercial surrogacy. Discuss the ethical issues associated with commercial surrogacy in India. Should commercial surrogacy be completely banned? 10

Surrogacy is presently legal in our country and this has raised several ethical issues.

So Some of them are:

① Women are forced into surrogacy because of dire economic needs

② ~~Sural~~ Fertility clinics carry out large number of unethical practices -- like not taking informed consent from surrogate, planting multiple embryos in the wombs etc.

③ Sural ethical issues involving parentage. ~~Rights~~

- A commissioning parents, surrogate mothers, unborn child all have rights, which can be

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mutually contradictory.

Recently, government has brought a new draft bill for banning of commercial surrogacy. But even this has several issue:

① May drive the activity underground and put women in greater danger.

② Altruistic surrogacy model has not worked anywhere in the world. That is why there is a demand for commercial surrogates

③ What about coal miners, people working in construction sites in deserts, volunteer army? All these people are also putting lives at risk due to economic circumstances.

Hence we need more public debate on this issue. Better option is to regulate surrogacy (commercial) rather than complete ban.

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3. (a) While discussing the ethical issues that journalists face on a regular basis, examine the causes of increased sensationalism in news media in recent times. 10

Media has traditionally played a very important role as the voice of the weak against the strong nexus, the name "Fourth Estate".

Yet there are several ethical issues that are now coming up in a journalist's working:

① Advertisers pays - generally big corporates or the government. Hence reporting cannot be neutral & objective always. This destroys legitimacy.

② Revenue targets for editors - this is a well established in the US. This leads to phenomena like "native advertising"

③ The problem of "paid news"

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(4) Political party / Business group ownership of media enterprises

(B) Increased sensationalism is also another ethical issue that has become problematic. Causes are:

(1) There is a willing audience

(2) Increased competition & need to catch eyeballs

(3) Fame, power, & influence & money as motivating factors.

But this has dangerous consequences:

(1) Spreading war hysteria - recently after Uri attacks channels created "war newsrooms"

(2) Not checking facts, twisting facts.

Need self regulation as part of journalists. PCI's code / Ethics must be followed. Such code / ethics must also be applicable to visual media

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3. (b) What are the various sources through which humans can judge the correctness of their actions? In the context of public life discuss how these sources are important in offering a clear and practical guidance. 10

Individuals ~~to~~ have a variety of sources from which they can determine the correctness of their action. ~~A~~ Most of these sources are ~~as~~ acquired through the process of socialization.

Some of these sources are:

1. Upbringing by parents
2. Religion
3. Values ~~e~~ espoused by peer group
4. Education
5. Social interactions
6. ~~Inst~~ Natural instincts / inclinations
7. Books, movies, media etc.
8. Real life experiences

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their efforts.

In the context of public life, these sources can provide both a constructive & negative role in practical guidance.

Constructive Role

A capable public servant will always draw from these various sources & apply them to a insight context.

Negative role are sometimes very contradictory in nature. Resolving contradiction requires honesty, integrity & sense of purpose, lacking which a public servant suffers.

Eg: Communal riot situation - A public servant must navigate between his constitutional, religious, communitarian, humanitarian values.

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4. (a) Should a person resort to leaking of information in case of wrongs done in the organization ? Does it cause a conflict of interest between the personal, organizational and societal spheres? Discuss with examples. 10

Leaking information may not always be the most effective solution to the problems in an organization. In fact, it is something that must be resorted to only under extreme circumstances, when all other legitimate & legal options fail :

- Leaking information does create conflict of interest between personal, organizational & societal spheres.

① For personal integrity, one may sacrifice organizational integrity, but this may actually be in larger public interest.

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For example - when whistleblowers brought out the scams in FIFA, the organization has suffered from legitimacy crisis.

But it is also opening up way for reforms

(P) It may sometimes be against social interest also

For example, if people resort to sting operations in organizations to leak information, everyone might start doing the same, if they feel they can personally benefit or reform the institutions. But this can have anarchichal consequences.

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4. (b) Competition, it is argued, spurs the best of performance, however, can it also instigate cheating and unethical behaviour? Discuss with adequate examples. 10

Competition, if conducted in a fair manner has generally ~~so~~ had the effect of ~~a~~ improving performance.

In India, we have seen how introduction of competition ~~for~~ in ~~the~~ telecom sector led to a telecom revolution with India becoming ~~the~~ the place with cheapest rates for phonecalls.

But ~~con~~ unhealthy ~~competi~~ competition as competition without ~~a~~ adherence ~~to~~ to certain moral principles can lead to cheating /or other unethical practices.

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This is because of a desire to win at all costs.

Some examples to illustrate

① Doping scandals for sports people.

② ~~to~~ Copying in exams in schools

③ Wells Fargo scam recently ~~enorall~~ unearthed in the US to where employees were forced to cheat their customers.

To ~~save~~ avoid such dangerous tendencies; we need to:

① ~~To~~ Stop attaching undue importance for winning - journey is as important as destination

② ~~For~~ As a society, we must be prepared to respect both the winners & those who finish second best

③ Reducing the reward gap between winners & second place.

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5. (a) "A person may cause evil to others not only by his actions but by his inaction, and in either case he is justly accountable to them for the injury". Explain the statement giving one example each from personal and public life. 10

Edmund Burke once said

"All it takes for the triumph of evil is that good men do nothing"

• It is important for people to realize that inaction can sometimes be as morally unjust as harmful actions.

Let us look at some examples.

PUBLIC

① Not helping accident victims -

Recently we saw in the news how a security guard in Delhi was hit by a vehicle. which the drivers drove away by causing active harm, the

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onlookers failed to help the victim, which resulted in his death.

(2) PRIVATE - example.

My classmate was once asked by my teacher in school to confess if a friend of mine had resorted to copying in examination.

I could have denied. But if I had done that my inaction would have failed to give an opportunity for my friend to reform himself. I went through a huge moral dilemma, but decided to become the witness.

He realized his mistake. Even today he thanks me for the same

18/50

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5. (b) "A people that values its privileges above its principles soon loses both." What does this quotation mean to you? Explain with an example. 10

This quote ~~means~~ is a one that I strongly feel that every sane person should imbibe in order to

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6. Instances of atrocities against dalits despite stringent legal measures point to the fact that the problem is not one of legality only but a matter of entrenched social prejudices and attitude. In this context suggest some effective measures to address the issue holistically. 10

Dalits have been oppressed for ~~nearly~~ more than 2000 years and this is one of the great evils & a matter of deep embarassment for our rich civilization

~~To~~ - In spite of (The Protection of Civil Rights Act) generals laws, policies (reservation policy) Dalits still suffer from systemic injustice.

The To tackle this we must do the following.

(1) Strict implementation of laws & policies.

(2) Increase representation of dalits in police force

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(3) Political parties must offer positions of power to dalits

(4) Education & awareness regarding their plight

(5) Campaigns for change of heart of upper castes - such movements from should come from upper castes themselves

(6) Use religious & scriptures to invalidate untouchability like Vivekananda, Rayanda Saraswati

(7) Economic empowerment - standup India, Dalit Capitalism etc.

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7. What do you mean by 'anonymity in the civil services'? Explain why anonymity and neutrality are considered as important traits for civil servants. 10

Anonymity of civil services is the quality of "faceless ness of the bureaucrat"

When a bureaucrat performs a function, he/she does not do it in his or her personal capacity.

But the task is being done by him/her as part of the machinery of the government.

The bureaucrat is merely a cog in the wheel.

It is important for administration because:

① It maintains integrity of the

2

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~~so~~ ~~good~~ constitution

(2) Bureaucrats do not become larger than constitution

(3) Public interest is served in an impartial manner

(4) Rule of law is upheld no matter who is ~~one~~ ~~the~~ in power

(5) It ensures merit, objectivity & impartiality.

Yet we have seen cases where

(1) Some bureaucrats by virtue of their great work have become prominent – Vinod Rai, TN Seshan

(2). Also a tendency for bureaucrats to ~~use~~ enhance their image by self promotion. This tendency must be checked

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8. Prescription of dresscode for women not only violates their liberty but also reflects outdated views on gender relations as well as proper conduct. Comment. 10

Prescription of dress code for women per-se does not amount to discrimination.

For example, in the civil services or in the army, there a prescriptions of dress code for women, but there are also prescriptions of dress codes for men. This is required for purposes like discipline, dignity of office etc.

But when dresscodes are prescribed only for women and not for men or when dresscodes prescribed for women are more stringent than that

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~~of~~ of men, then it can be a case of discrimination / violation of their dignity.

For example

Temples & other places of worship

It is often noted that women are having much more stringent norms for dressing than men.

This leads to a situation where:

① Dressed becomes a tool for social control

② Women are "put in their proper place" ~~&~~ or

③ Special emphasis on women's "purity", "propriety", etc while men are free to do as they please.

~~This~~ These result in power-assymmetries among sexes, legitimisation of stereotypes etc. 2

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In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

9. You are DM of of a very poor district in the hinterland of India. It has come to your notice that manual scavenging is widely prevalent in the district even though the new law prohibits manual scavenging in any form. Upon enquiry, you have found that the number of manual scavengers has been reported to be very low, however, hundreds of dry latrines in the district depict a different picture. You have also noticed two more important trends: first, most of the manual scavengers are Dalits, and second, in many of the cases they themselves go to the houses and request the owners to clean their toilets manually, as it would provide monetary benefits. The entire district administration has been criticized by the media and there is political pressure on you to manipulate the data in a way that it shows less number of manual scavengers in the district. Based on the given information answer the following:

1. Identify the ethical issues associated with manual scavenging.

2. List the options available to you in the given case. Evaluate the merits and demerits of each.

3. Discuss some feasible steps that you can take to control this serious problem. 20

① Ethical issues involved in this age-old practice that is a shame for our civilization are as follows:

(a) Economic necessity forcing people to take up inhuman jobs

(b) Discrimination of fellow human being on the basis of casti

(c) Lack of compassion on part of

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society as a whole to the economic & social plight of manual scavengers.

(d) Lack of commitment on part of administration to uphold legal and constitutional value.

(e) Lack of honesty, integrity & transparency involved in under reporting of manual scavenging, which is a phenomenon found across the country.

(2) To analyze options available to me, first need to consider the needs of stakeholders.

Manual scavengers - economic security, right to life with dignity.

Politicians - suppress the practice, deny its existence to avoid political harm.

Media - upholding interest of

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to the weak, responsibility to let public know the truth, & being a hot topic, they can divine public attention

Myself: As an administrator I need to uphold rights of manual scavengers, help them to fulfill their needs, & resist undue pressure from politicians, uphold integrity of administration in public eye.

Options available

(1) Do as the politicians say

PROs

① I can escape political trouble

② Continue to help manual scavengers in my own limited way.

CONs

① Truth will come out eventually

② Media will ~~be~~ find the truth & it will be embarassing for administration

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② Denying the existence of the problem is ~~gen~~ dishonesty & wrong way of tackling the issue

③ Injustice to the ~~sta~~ manual scavengers.

(II) Deny the politicians, publish the figures, keep a record of all communication

① I will do this in a careful manner. I will convince the politicians about the political fallout if media finds the truth & also commit to them that I will address this issue comprehensively

CONS - politicians may not agree & may lead to confrontation.

(3) Steps taken to address issue.

(a) Strict implementation of Prohibition of Manual Scavengers & Rehabilitation Act

(B) MGNREGS - to give income security

(C) National Farming Mission -

(D) Raising awareness, education, & measures for change of heart.

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(2) I may benefit from this career-wise

(3) I can continue to behaviour good within my capacity. After all, only few culprits are being released.

CONS

(1) Total abdication of personal values, constitutional & legal obligations

(2) Grave injustice to the community suffering from a serious scourge.

(3) Slippery slope argument - this one step can lead to further requests for going soft on criminals.

(4) Ultimately it is a question of justice & legitimacy of administration that is being tampered

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10. You are SP of a district where the use of drugs is prevalent, especially among the youth. The neighbouring districts are also suffering from the same problem. There is a huge hue and cry in the national media about the drug issue and the government and political parties are pressurising the police and district administration to act on the issue. A big deal of drugs is busted by the police in your area and all the culprits have been arrested. However, even before you reach your office, a minister from the ruling party of the state calls and asks you to release few of the culprits. You have long suspected the role of many senior leaders in this drug menace of the state. You have also been informed by your juniors that a few officers who dared to act against people involved in drug dealings were transferred or suspended on wrong charges earlier.

1. Identify the options available to you.
2. Evaluate the pros and cons of each of your options. 20

This is a classical case of criminalization of politics, criminal - politician nexus. of intimidation of bureaucracy.

I will have to carefully evaluate my options to uphold the public interest & rule of law.

Here are the options I have

① Release the culprits as instructed.

PROs

① I will not get into personal troubles with influential politicians

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(4) Communicate to Minister that I can do no ~~such~~ such things & take a case against minister.

PROs

① I will be able to uphold legitimacy of institution, rule of law & justice

② Set a role model for other officers

~~CONS~~ ③ Community interest upheld, deter deterrent effect for criminals & politicians

Cons

① Direct confrontation with vested political interest

② I can get suspended or become victim of political conspiracy

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(3) If I get in trouble for my brave actions, then it will demoralize police force further.

(III) Multi-pronged approach

(1) Ask the minister to communicate the request in writing (which he will decline).

(2) Explain to minister about the constitutional / legal illegality of his actions (I am duty bound by law to do so).

(3) Inform seniors in the police force regarding these pressures } keep a records of all my communication

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so that I can defend myself if there are any charges against me.

(4). Also ensure that there is proper evidence against the culprits & ensure evidence is made secure.

I would go for this multi-pronged approach, although it will lead to confrontation with ministers.

My inspiration to uphold the law comes from example set by Smt. Rajani Sekhri Sehal who faced a similar situation in the JBT Scandal but ensured that she did not allow corruption to

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take place.

It eventually resulted in conviction of a former Chief Minister

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11. You are the manager of a small hotel which maintains high standards of ethics in dealing with its customers. One day a person comes to your hotel and enquires about booking a room at your hotel. However, due to peak season, all rooms were already booked and hence the staff politely informed him about the unavailability. The person, however, was adamant and took this as a personal insult and started misbehaving with the staff present at the counter. Citing his political connection he also threatened the staff of severe consequences. Next day the person lodged a frivolous complaint with the police under the stringent SC/ST act. In his complaint he accused you and your staff of insulting him deliberately on the basis of his caste. He insisted further that he was denied a room at your hotel due to the caste he belongs to.

1. What are the options available to you?
2. Evaluate each of these options and choose the option which you would adopt, giving reasons. 20

This is an extremely sensitive issue that can have ~~sero~~ very serious implications if not dealt with in a delicate manner.

~~Here are b some~~ the options

It could get politicized ~~dama~~ attract media attention & damage reputation of my business.

Here are some of the options

(1) Face the issue head on, fight a legal battle

PROS

① I have all the records that

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show that I have not discriminated against him with regards to company.

(2) I can show CCTV footage that staff did not mistreat me.

(3) Justice will prevail.

CONS

(1) The evidences ~~as~~ may prove insufficient

(2) The law is a victim centric law & ~~the~~ hence, I might get in trouble.

(3) Publicity, bad press, loss of reputation, possible attacks on my business, staff & family.

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(II) ~~Seek~~ Go for an out-of court settlement, by offering the person compensation & asking him to withdraw case

PROs

① I might be able to avert all negative consequences from bad publicity to incarceration.

CONs

① It will be encouraging that person to do similar acts against me and against others.

② This is against my personal values & integrity.

③ I am doing injustice to the SC/ST community by allowing such people to take advantage

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of their ~~to~~ safeguards.

III give ~~leak~~ the evidence to media, use my own network to build public support &

PROs

① This can raise awareness about ~~the act~~ - such illegal & immoral actions ~~to~~ of persons like ~~to~~ the accused.

② I will be able to clear my story.

CONs

① This may open a pandoras box of political & problems.

② Media trials may start

③ May adversely affect my

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case.

WAY FORWARD

① I will ~~fight~~ try to ~~convince~~ convince the owner to withdraw the case by letting him that no offence was meant, I will show all the evidence directly to him - ledgers, ~~camera~~ CCTV recordings.

② I will also ~~apo~~ apologize if he felt that ~~he was being~~ he was having inconvenience, but re-iterate that it was nothing personal and also offer him ~~so~~ services if he books in advance

③ If none of this works, I will fight the case with evidence. As in Option I

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12. You are the Health Secretary in a state where there is an outbreak of dengue and chikungunya diseases. There have been reports of negligent attitude of some private hospitals in the city. Also, the public hospitals do not have the required infrastructure and staff to meet such increased number of cases in a short span of time. Additionally, the staff is demoralised by the increased working hours and the public outrage. Despite the efforts of the local authorities this issue emerges year after year.
1. What are the immediate steps which should be taken in such a situation?
2. Suggest some long term measures to ensure that such a situation is not repeated. 20

① ~~First thing~~

① Outbreaks of dengue & ~~chikungunya~~ chikungunya have become routine affair. This makes the public ~~out~~ & media outrage understandable.

~~Govt~~ Administration, ~~must~~ must take steps in ensuring that the present outbreak is contained.

Need to adopt multi pronged approach. ~~Hos~~ HOSPITALS

① Issue proper directives to all hospitals - private and public - on ~~best~~ best practices,

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standard operation procedures ∴ that denial of service will be dealt with strongly.

(2) Public hospitals – arrange ad-hoc infrastructure ∴ medical facilities.

Take help of neighbouring states during this emergency.

(3) surprise visits, inspections to ensure all hospitals are complying the requirements

CITIZENS

(1) Set up emergency help lines to take complaints

(2) Issue advisory through media – regarding DO's and DONT's, what to do if

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there are symptoms of diseases, which hospitals to go ~~then~~ in given locations.

(2) ~~S~~ Take help of local bodies to spread ~~an~~ awareness in these matters.

PERSONNEL & STAFF

(1) Keep motivating them to work hard

(2) Announce bonuses & incentives for good performance

(3) Appreciate their good work, try to pro-actively solve their problems.

(4) To ~~dd~~ address any shortage of personnel, take help from neighbouring states,

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take help from central government.

In addition to these measures, ensure that sanitation workers & other municipal personnel work together to prevent further breeding of mosquitoes

(2) LONG TERM BASIS

① Root cause analysis – how mosquito breeding is happening. Make an inventory of all the sources – water logging, waste management etc and then go for targeted & regular actions

② Monitor the progress of these initiatives in a

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~~eg~~ regular manner.

(3) ~~Ch~~ Lay down a policy as rules ~~of~~ ~~sos~~ responsibilities of public & private sector hospitals in times of crisis.

(4) Build up infrastructure in public sector, address shortages of personnel.

(5) ~~the~~ Try using scientific solutions like introducing sterile mosquitoes to arrest population growth (after proper safety checks),

(6) Strengthen municipal governance & ~~pro~~ public health at local level. This needs training, awareness building & reasonable pay for workers.

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13. As a Forest Officer, you are receiving increasing complaints of certain animals ruining the farms and causing damage to crops. This is creating an undue financial burden for the farmers who are in deep distress because of the uncontrolled damage. Consequently, the farmers are demanding you to put forward a request for culling of animals. You are an animal lover and against culling of animals. You had made efforts to control the menace but the population of animals has increased beyond the managing capacity.
1. What are the options available to you? Evaluate each of these options and choose the option which you would adopt, giving reasons.
2. Also suggest some long term measures to ensure that such a situation is not repeated. 20

Stakeholders in the process are:

① Farmers - livelihoods at risk.

② Myself - animal lover, yet my primary responsibility is to social welfare & rule of law.

③ ~~Being~~ ~~for~~ Civil society - farmers groups & animal rights groups may get involved

Options available

① Cull the animals

PROs

① Gives relief for farmers.

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~~Cons~~ CONS

① This could be a hasty measure.

② Could involve illegality if done without proper procedure is consistent with Wildlife Protection Act

③ Animal rights activists may raise ~~a~~ issues.

II DO NOT CULL ANIMALS

PROS

① My ~~persons in~~ personal interest is upheld.

② Animals' right to life is upheld, it is humans who have invaded their natural habitats.

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CONS

① Farmer distress worsen, may lead to farm suicides & impoverishment of families

② Will worsen man-animal conflict

③ Villagers & farmers may take law into their own hands & start poisoning animals. This can lead to ~~co~~ diseases & uncontrollable schedule

WAY FORWARD

① Consult wildlife experts ~~reg~~ & other stakeholders like farmers groups etc.

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(2) Hold discussions ~~to~~ are assume at via-media.

(3) Make necessary deliberations under WPA & others do limited culling if necessary.

(4) Give relief to farmers for crop losses through MGNREGS / other compensation

Long term measures.

(1) Find underlying causes of man-animal conflict

(2) Relocation of agriculture lands

(3) Insurance schemes that cover crop loss due

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animals.

(4) Involve local farmers in animal conservation through social forestry & give supplement income

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14. Dr. A.K. Singh, a professor of medicine, is a prominent cardiologist. His personal financial investments include significant stock holdings in three publicly traded biotechnology firms. He is approached by one of these firms to be a lead investigator in a therapeutic trial of a novel agent for preventing tissue damage from myocardial infarction (MI). This will be a randomized double-blinded, placebo-controlled clinical trial (neither patient nor physician will know whether the drug under investigation or a placebo is being used in a given patient). Dr. Singh is quite familiar with the preliminary animal and cell biology work in the area and believes that there is an excellent chance that this new drug will result in a significant improvement in survival and reduce damage to the heart muscle. He even thinks this novel agent may reduce the risk of heart failure and irregular beats. Dr. Singh's group is one of the few cardiology groups fully prepared to carry out this investigation, which is why he was contacted. He cares for a large number of patients with MI and believes that he could enroll numerous patients efficiently. The drug will only be available to his patients if his group participates in the trial. The company is offering Rs. 25 lakh for each patient enrolled. As a lead investigator, he will become much better known and will likely experience an increase in referrals if the trial succeeds.

1. Is Dr. Singh's participation in this study appropriate? Justify your position.

2. Does Dr. Singh have a conflict of interest? If so, what is the nature of the conflict? How could it be mitigated.

3. How would the nature of the conflict of interest be different had he not already owned stock, but instead had been offered stock as a form of compensation for conducting the study? 20

(1) ~~Dr. AK Sin~~

This is a case where Dr. AK Singh, a reputed professor of medicine, is facing a conflict of interest situation. He also knows that his o is only ~~or~~ ~~to~~ among the few people competent to ~~to~~ do the trial & genuinely wants to ~~do~~ do good for a

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medicine that might benefit people.

He needs to keep & have a clear idea on what his objectives are before approaching the problem.

① This case does involve conflict of interest & Dr. Singh's participation can only be appropriate if he removes the or mitigates the conflict of interest (which can be discussed in the next question).

~~From~~. I think, Dr Singh's participation can be justified if:

① If his overarching consideration in participating in this exercise is ~~d~~ ~~for~~ to use his ~~compl~~ competence to

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check efficacy of drug & ensure safety of patients

(E) All other factors like value of stock price, are secondary as incidental concern

If this is not the case, then his participation is not justified.

But this leaves out the question of legitimacy, which can be addressed only by removing conflict of interest

(2) Yes, Dr. Singh has conflict of interest.

(1) If the drug trial fails? drug is proven ineffective, then company's share price

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may fall ? doctor may lose money. Hence personal interest is involved. ~~Guess if the~~

(2) Health of patients is also involved here, as he is likely to ~~get~~ enrol lot of patients

Conflict of interest can be mitigated by:

(1) Selling the shares before trial

(2) Openly declaring about his share to public & the patients & maintaining full transparency of procedures followed.

(3) Asking the company to add the cost of shares in payment to him & he

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may then ~~place~~ give shares ~~or~~ ~~under~~ ~~a~~ away to a third party.

(3) If stock was offered after the ~~third~~ ~~pos~~ trials the conflict of interest gets further aggravated

The doctor is not even ~~se~~ guaranteed any returns on the job, if ~~tt~~ the trials fail.

This makes the situation of patients even more precarious.

Best way forward is for the doctor to sell his shares before the trial so that all doubts are removed.

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